

REQUEST FOR PROPOSAL  
FOR  
EMPANELMENT OF OEM FOR SUPPLY, INSTALLATION AND  
AMC OF COMPUTER, LAPTOP AND PERIPHERAL ITEMS

NIT Number:- BSEDC/ 7168/18 dated :15/10/18



Bihar State Electronic Development Corporation Limited

Beltron Bhawan, Shastri Nagar,

Patan- 800 0023, Bihar

Phone:- 0612-228 1856/228 1857 Fax:- 0612-228 1857

Email ID- [sanjivani.bsedc@gmail.com](mailto:sanjivani.bsedc@gmail.com) Website:-[www.beltron.in](http://www.beltron.in)

## Table of Contents

No table of contents entries found.

1.	General Instruction.....	4
1.1	Issuer .....	4
1.2	Contact Person.....	4
1.3	Key Events & Dates.....	5
1.4	Procurement of RFP Document .....	5
1.5	Pre-bid Conference.....	6
1.6	Amendment of RFP Document.....	6
1.7	Venue and Deadline for submission of proposal.....	6
1.8	Eligibility Criteria .....	7
1.9	Empanelment of bidders .....	8
1.10	Delivery and Penalty .....	9
1.11	Installation Schedule and Penalty .....	11
1.12	Payment Terms .....	12
1.13	Warranty & Maintenance.....	13
1.14	Price Variation Clause.....	14
1.15	Force Majeure.....	14
1.16	Earnest Money/Contract Security Deposit and Tender Fee.....	15
2.	Notice Inviting Tenders.....	16
2.1	Instructions to bidders .....	17
2.2	Documents to be furnished with General Bid .....	18
2.3	e-procurement related instructions .....	19
3.	General Bid .....	21
3.1	Tender Form .....	22
3.2	Checklist.....	25
3.3	Bidder Undertaking.....	26
3.4	General Terms and Conditions.....	28
3.5	Bid Evaluation .....	32
3.5.1	General and Technical Evaluation .....	33
3.5.2	Financial Evaluation .....	33
4.	Technical Bid .....	34
4.1	Bid Letter .....	35
4.2	Background .....	37
4.3	Technical Specifications.....	37
4.3.1	Computer .....	37
4.3.2	Laptop ... ..	44

4.3.3	In Lieu of Items .....	51
4.3.4	Additional on Items.....	51
4.	Bill of Material and compliance.....	52
4.4.1	Computer .....	52
4.4.2	Laptop .....	52
4.4.3	In Lieu of items for Computer .....	53
4.4.4	Additional Items which bidder has to quote by OEM.....	53
5.	Financial Bid.....	54

**ANNEXURE.....59**

Annexure (A)- Support (Infrastructure available) .....	60
Annexure (B)- Site Not Ready (SNR) Certificate .....	62
Annexure (C)- Installation Certificate .....	63
Annexure (D)- Bank Guarantee Format for EMD .....	64
Annexure (E)- Template for Pre-bid Conference queries/Clarifications .....	66

## 1. GENERAL INSTRUCTIONS

---

The Bihar State Electronics Development Corporation Ltd. (BSEDC) intends to purchase Computer and Laptop on rate contract model.

The invitation to the bid is for "Empanelment of OEM for Supply and Installation of Sever, Computer and Laptop with 3 years onsite comprehensive warranty and AMC for additional 2 years". Submission of bids shall be deemed to have been done after careful study and examination of the RFP document with full understanding of its implications. This section provides general information about the Issuer, important dates and addresses and the overall eligibility criteria for the bidders.

### *1.1 ISSUER*

The Bihar State Electronics Development Corporation Ltd. (BSEDC) (herein after referred to as BSEDC) a undertaking of Department of Information Technology, Govt. of Bihar, invites proposals from leading manufactures in the respective Industry for "Empanelment of OEM for Supply and Installation of Sever, Computer and Laptop with 3 years warranty and subsequently carrying out AMC for a period of additional 2 years from the date of warranty expiry".

### *1.2 CONTACT PERSON*

**Managing Director,**  
Bihar State Electronics Development Corporation Ltd.  
BELTRON Bhawan, Shastri Nagar,  
Bailey Road, Patna- 800 023  
Bihar.

### 1.3 KEY EVENTS & DATES

Event	Target Date
Tender Processing Fee (TPF) (Non-Refundable)	Rs. 1180/- (Inclusive of GST to be paid through e-Payment mode (i.e. NEFT/RTGS, Net Banking, Credit/Debit Card) only.
Tender Fee/Cost of BOQ (Non-Refundable)	Rs. <b>20,000.00</b> to be paid through e-Payment mode (i.e. NEFT/RTGS, Net Banking, Credit/Debit Card) only.
Earnest Money Deposit (EMD)	Rs. <b>15,00,000.00</b> to be paid either through online mode or manual mode (BG, DD etc.) In case of manual mode of payment of EMD, the original hardcopy of the EMD which may be a DD/BG or should be submitted in the tendering authority office within the next working day after tender closing date."
Request & Sale of Tender Document Date and Time	22/10/18
Last date to submit queries for clarifications on the Tender Document	26/10/18
Date and Time for Pre-Bid conference	29/10/18 at 12:30 PM
Submission of Tender Date and Time	22/11/18 till 04:00 PM
General Bid Opening Date and Time	23/11/18 at 04:00 PM
Technical Bid opening Date and Time	will be declared later on
Financial Bid opening Date and Time	will be declared later on

Note:- This bid document is available on website: [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) Submission of bid is allowed after uploading of the e-Forms (i.e. after Pre-bid clarification) through [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) only.

**Note:- This Tender Document is not transferable.**

### 1.4 PROCUREMENT OF RFP DOCUMENT

The RFP document can be downloaded from the website [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) in order to attend the pre-bid meeting and response for his/her queries. The cost of tender document will be as per RFP Clause 1.16 which is non-refundable. This fee shall be paid through e-payment only prior to the last date of tender submission.

### 1.5 PRE-BID CONFERENCE

BSEDC shall organize a Pre-bid Conference on the scheduled date and time at Beltron Bhawan, Patna. BSEDC may incorporate any changes in the RFP based on acceptable suggestions received during the interactive Pre-bid conference. The decision of the BSEDC regarding acceptability of any suggestion shall be final in this regard and shall not be called upon to question under any circumstances. The prospective bidders shall submit their questions in writing to reach BSEDC on or before date and time mentioned in section 1.3. It may not be possible at the Pre-Bid conference to answer question which are received late. The responses will be conveyed to all the prospective bidders (by way of hosting amendments/clarifications on the website i.e. at [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) ) in accordance with the respective clauses of the RFP and no participant would be intimated individually about the response of the BSEDC.

Maximum 2 (two) personnel from each bidder will be allowed to participate in the pre-bid conference. The bidder who has purchased the tender document will be allowed to attend the Pre-bid meeting. Bidder will have to submit the copy of tender fee before attending the pre-bid meeting.

#### *1.6 AMENDMENT OF RFP DOCUMENT*

BSEDC may, for any reason, whether at own initiative or in response to a clarification requested by prospective Bidder, modify the bidding document by amendment. All the amendments made in the document would be published in the website of [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in). All such amendments shall be binding on bidders. The bidders are also advised to visit the aforementioned website on regular basis for checking necessary updates. The BSEDC reserves the rights to amend the dates mentioned in section 1.3 of this volume for bid process.

#### *1.7 DEADLINE FOR SUBMISSION OF PROPOSAL*

Proposals for Empanelment of OEMs for Supply, Installation and AMC of Computer and Laptop must be uploaded in the site [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) as per defined schedule in section 1.3.

BSEDC shall not be responsible for any delay in uploading the documents. No further correspondence on this matter will be entertained.

## 1.8 *ELEGIBILITY CRITERA*

1. A Bidder should be an original Equipment Manufacturer (OEM) for last Ten years
2. OEM should be an ISO 9001:2008 certified company. The bidder should enclose a copy of quality certificate from a globally recognized institution for their manufacturing/assembly/system integration facilities anywhere located in INDIA or abroad.
3. The bidder's annual sales turnover from sale of computer systems should be at least Rs. 100 Crores (Rupees Hundred Crores) during the each Financial year i.e. 2015-16, 2016-17, 2017-18. Bidders must submit copy of audited balance sheet as proof of turnover, highlighting the turnover part. Bidder may attach CA certificate in this regard.
4. In last three years, Bidder or Authorized partners must have completed the one purchase order of worth Rs. 5 Crores anywhere in India.

Or

Two purchase orders of worth Rs. 3 Crores anywhere in India

Or

Three purchase orders of worth Rs. 2 Crores anywhere in India

Or

5 Purchase orders of minimum each of Rs. 1 Crores anywhere in India.

5. The Bidders must have executed single order of minimum 500 DesktopComputers/Laptops issued by Govt. Departments/PSUs/nationalized Banks in past three years anywhere in India.
6. The Bidders must have state wide infrastructure support in the form of franchised or OEM service centers in at least 9 Divisional HQs and Service engineer support. The contact details of service centre and service engineer must be attached with the bid. In case service centers are not available in all 9 Divisional HQs, then bidder should furnish an undertaking that within 3 months of agreement it will be started.
7. The registration number of the Bidders or Authorized partners along with the GST no. , as well as PAN number of the firm allotted by the Income Tax Department should be submitted, failing which bidder's bid would become invalid & same shall be rejected.
9. Bidder at the time of bidding should not have been blacklisted by any State Government or by any State agencies in India.

10. The Bidders should have following certification/documentation
  - a. ISO 9001 and ISO 14001 certification
  - b. ROHS (Restriction of Hazardous Substances) Compliance
  - c. UL (Underwriting Laboratories) 60950/ERTL (Electronics Regional Test Laboratory)
  - d. Energy Star 4.0
  - e. Gartner/IDC report enlistment

**The Bidders are requested to furnish documents to establish their eligibility for each of the above clauses. If above mentioned documents will not be furnished by bidder the same would be rejected. Request for subsequent submission of any of the above document may not be entertained.** However, BSEDC reserves the right to seek fresh set of documents or seek clarifications on the already submitted documents. **All documents should be submitted electronically in PDF format. However, Financial Bid should be submitted in XLS format.**

Upon verification/evaluation, if in case any information furnished by the Bidder during evaluation is found to be false/incorrect, their bid/empanelment shall be summarily rejected/terminated and no correspondence on the same shall be entertained.

THE BID SUBMITTED BY ANY BIDDER NOT FULFILLING THE ELEGIBILITY CONDITIONS/CRITERIA STIPULTED ABOVE, WILL NOT BE CONSIDERED AND WILL BE REJECTED.

### *1.9 EMPANELMENT OF BIDDERS*

1. The empanelment will be valid for till March 2020 in the first instance from the date of empanelment. It may be extended for a further period with mutual consent depending upon BSEDC/Project requirement.
2. All empanelled Bidders shall have to enter into a written agreement with BSEDC for honoring all tender conditions and adherence to all aspects of fair trade practices in executing the purchase orders placed by BSEDC on behalf of its clients.
3. In the event of an empanelled Company or the concerned division of the Company is taken over/bought over by another company, all the obligations and execution responsibilities under the agreement with the BSEDC, should be passed on for compliance by the new company in the negotiation for their transfer.
4. If the name of the product is changed due to any reason, the renamed product should have equivalent or superior technical specifications.



5. In case any selected bidder refuses to sign empanelment within 15 days of communication from BSEDC, the offer would be treated as withdrawn. Every bidder will be asked to match L1 rates for "In Lieu of items" based on price quoted by bidders in this tender.(Details are mentioned in clause 3.5.2.7)
6. In case of empanelled bidder is found in breach of any conditions(s) of tender of supply order, at any stage during the course of supply/installation or warranty period, the legal action as per rules/laws, shall be initiated against the bidder and EMD/Security Deposits shall be forfeited, besides debarring and blacklisting the bidder concerned for at least three years, for further dealings with BSEDC Ltd.
7. BSEDC may, at any time, terminate the empanelment by giving written notice to the empanelled OEMs without any compensation, if the empanelled OEM becomes bankrupt or otherwise insolvent, provided that such termination will not prejudice or affect any right of action or remedy which has accrued or will accrue thereafter to BSEDC Ltd.

#### *1.10 DELIVERY AND PENALTY*

1. The schedule to be given for delivery at site is to be strictly adhered to in view of the strict time schedule for implementation of various Projects. Any unjustified and unacceptable delay in delivery beyond the delivery schedule as per Purchase Order (which shall not be more than as mentioned in Table 1 from the date of Purchase order) will render the vendor liable for liquidated damage at the rate 1% (one percent) per week subject to a maximum of 6% for 6 weeks and thereafter BSEDC Ltd. holds the option for cancellation of the order for pending supply, and procure the same from any other Manufacturer, forfeiting the EMD/Security deposit of the OEM. Also, BSEDC Ltd. has option to procure the items from alternate source at the risk and cost of the defaulting OEM (Vendor).

Proof of Delivery/Installation duly signed by the BSEDC/User/Department local officials, with his name, date of delivery, designation and office seal, legibly recorded, should reach BSEDC Ltd. head Quarters, Shastri Nagar, Patna within 30 days after the date on which the item(s) was delivered/installed.

**Table (1): Computer and Laptop**

<b>S. No.</b>	<b>Quantity</b>	<b>Delivery Period</b>
1	1 - 50	4 weeks
2	51 - 200	5 weeks
3	201 and above	6 weeks

2. If the delivery, of whole or in part, is delayed beyond 4 weeks from last the date of delivery as mentioned in the purchase order, BSEDC will have option to cancel the purchase order to the extent of unfulfilled part of the purchase order. BSEDC will be free to procure the remaining items from alternate sources at the cost and risk of the defaulting vendor. BSEDC can cancel the order and impose a cancellation charge of 2% in addition to LD penalty of the value of unsupplied items, which will be recovered from the pending bills or BG/Security Deposit or by raising claims. In extreme case, BSEDC reserves the right forfeit the Bank Guarantee/Security Deposit of the bidders.
3. BSEDC will impose penalty on total value of purchase order (as per clause no. 1.10.1 of this tender) if the delivery of more than 20% of the total order value is delayed beyond the last date of delivery mentioned in work order. If the delivery is delayed for the time(s) whose value is equal or less than 20% of the total order value, the penalty shall be applicable on the delayed equipment only.
4. The agency shall provide system manual and user manual along with each item supplied, even if more than one item is ordered for a single location.
5. If the delivery, of whole or in part, is done in those location/offices that is not specified in the list (provided by BSEDC, the penalty of late delivery will be imposed as per the above clauses.

### 1.11 INSTALLATION SCHEDULE AND PENALTY

1. Bidder should install these items at specified site without any additional charge. Installation should be completed within 15 days (Fifteen Days) from the scheduled or actual date of delivery whichever is later for all locations. If the scheduled date of delivery/installation falls on holiday/non working day (at the delivery location), the next working day shall be treated as due date of delivery/installation. The delay in installation will carry a penalty of 0.2% (point two percent) for a period of 15 days and 0.4% (point for percent) per day for next 15 days subject to maximum 30 days in total. Thereafter, BSEDC holds the option to get the procured item install through alternate sources at the risk and cost of the defaulting vendor. A sticker mentioning the service support call centre number of the vendor should be pasted on each supplied item. An installation certificate as per format given in Annexure-C must be obtained from user or local govt. officials as then case may be.
2. For Site Not Ready (SNR) cases (if applicable), vendor requires to submit SNR certificate as per **Annexure-(B): SNR** signed by user or local govt. officials/User Department. However, regarding readiness of site, the decision of the User Department/BSEDC/Local Govt. officials will be final. No penalty will be imposed for SNR case, however, vendor has to install the items within 15 days as per clause 1.11.1 on receipt of Site Ready notice from User/BSEDC/Local govt. officials else it will attract penalty as per above clause-1.11.1 recoverable from Bill.
3. The items to be supplied should work under the specified **Operating Systems viz. Windows and Linux (all versions)**. It shall be the responsibility of the Vendors supplying the items to provide appropriate device drivers and solutions for these system software platforms.

## 1.12 PAYMENT TERMS

1. A bill/Invoice needs to be submitted (in triplicate) in the name of BSEDC Ltd. Patna soon after the delivery of the items along with a copy of the duly receipt delivery challan.
2. The vendor has to submit the self-certification letter before claiming the payment, stating that they have delivered (in case of payment after delivery)/installed (in case of payment after installation) the equipment's items properly as per purchase order (P.O. no. \_\_\_ and date \_\_\_) in the specified sites (site names as Annexure or write herewith) which has been provided by BSEDC Ltd. If delivery of whole or part of specified items has not been done, penalty may be imposed on vendor as per clause mentioned in section 1.10.

Delivery & installation has to be done by the same vendor at the correct address on their own cost.

3. The payment will be made to vendor as per following:

Sl. No.	Percentage (%) Payment	Condition/Milestone
1	0%	No Advance payment shall be made.
2	80 %	On successful delivery at respective locations. Delivery certificate (Original, Duly sealed & signed) is to be obtained from the end user. The bills for payment would only be raised after that.
3	10 %	On successful installation and/or commissioning at respective locations. It is essential to have no complaint from the user regarding performance/shortcoming of the installed System. Specification for supplied item will be checked by BSEDC or by authorized agency. It is also essential to have the satisfactory verification report from authorized agency.
4	10 %	After warranty period of 3 years of successful performance at places of Installation. During these During this warranty period, it is essential to have no complaint or, Payment may be released after submitting the equal amount of Bank Guarantees performance security deposit valid for three years after 3 months from the date of installation.
Note:- Remittance charge on payment made shall be borne by the bidder.		

4. Payments shall be subject to deductions of any amount for which the empanelled vendor is liable under the empanelment. Further, all payments shall be made subject to deduction of TDS (Tax Deduction at Source) as per the Income-Tax Act, 1961 and any other Taxes.
5. With every invoice an undertaking by bidder is to be submitted as "rates charged are reasonable and competitive with the current market price.

### 1.13 WARRANTY & MAINTENANCE

1. All items rate shall be quoted with Three Years on-site comprehensive warranty support from the date of installation including free spare parts, kits etc. excluding the consumable items.

**Note:- One year onsite warranty would be for Laptop adapter& battery.**

2. If site gets ready and equipment is installed within 6 months of date of delivery then warranty will start from installation date. But, in case, site does not get ready even after 6 months from the date of delivery, then warranty will start after 6 months from the delivery date.
3. All empanelled vendors shall have to enter into a written agreement with BSEDC for honoring all tender conditions and warranty maintenance support, through a mechanism suitable to vendor and BSEDC both.
4. All empanelled vendors shall have to maintain an on-line fault booking & monitoring system for complaints including submission of Quarterly Reports or reports as and when required by BSEDC. Empanelled vendor has to provide a link, so that, reports can be viewed and downloaded.
5. The Vendor should fulfill the following conditions during warranty period:-
  - a) Any failure in the System should be rectified within maximum period of 48 hours of lodging complaint at Divisional Head Quarter Districts in the State. Normal transit time not exceeding 24 hours additionally will be allowed if the Site happens to be other than Divisional Head Quarter Districts in the State.
  - b) If any of the system is down beyond 48 hours at Divisional Head Quarter Districts in the State or 72 hours at other Sites as the case may be, penalty will be levied per day per item/system at the rate of 0.25% equipment value. Maximum penalty during the warranty period will be limited to 5% of the equipment value in a year. Beyond that BSEDC reserves the right to terminate the rate contract and forfeit the PBG submitted by the vendor.
  - c) Any item failing at sub-component level more than three times in three months, displaying chronic system design or manufacturing defects or Quality Control problem will be replaced by the vendor at his cost and risk within 30 days, from the date of last failure.
6. On completion of the Warranty period, the **performance** Security Deposit without any interest accrued shall be released after certifying that proper support has been provided during warranty period of three years for all the items. If considered necessary, suitable amount of penalty shall be recovered from the Vendor out of their due payments or from their Security Deposit or by raising claims, while releasing the Security Deposit.

7. If vendor refuses to honor this extended warranty support, vendor may be debarred from participating in similar future tenders.
8. The bidder will have to intimate to BSEDC Ltd. in written regarding the expiration of warranty period before 3 (three) months from the date of expiry of warranty of equipments/items.

#### *1.14 PRICE VARIATION CLAUSE*

1. During the validity of the empanelment including the extended period, if any, if the Bidder sells any empanelled item to any other Department/Organization at a price lower than the price fixed for BSEDC, the Bidder must voluntarily pass on the price difference to BSEDC with immediate effect. Similarly, in the event of lowering of Government levies subsequent to the finalization of the panel, the Bidder shall automatically pass on the benefits to BSEDC, and in the event of increasing of Government Taxes/levies subsequent to the finalization of the panel, BSEDC shall consider the case on merit and the pro-rata benefits to the vendor may be considered if full reference with documentary evidence is submitted.
2. Bidder must have to pass on the current revised rate (less than the current market price) on quarterly basis which cannot be higher rates of empanelled rate in the rate contract.

#### *1.15 FORCE MAJEURE*

Neither party shall be responsible to the other for any delay or failure in performance of its obligations due to any occurrence commonly known as Force Majeure which is beyond the control of any of the parties, including, but without limited to, fire, flood, explosion, acts of God or any Governmental body, public disorder, riots, embargoes, or strikes, acts of military authority, epidemics, strikes, lockouts or other labour disputes, insurrections, civil commotion, war, enemy actions. If a Force Majeure arises, the Bidder shall promptly notify BSEDC Ltd in writing of such condition and the cause thereof. Unless otherwise directed by BSEDC Ltd, the successful bidder shall continue to perform his obligations under the contract as far as is reasonably practical, and shall seek all reasonable alternative means for performance not prevented by the Force Majeure event. The successful bidder shall be excused from performance of his obligations in whole or part as long as such causes, circumstances or events shall continue to prevent or delay such performance.

### *1.16 EARNEST MONEY/SECURITY DEPOSIT AND TENDER FEE*

- a) The General Bid should also contain relevant supporting documents and Earnest Money Deposit (EMD) of Rs. 15,00,000 (Rupees Fifteen Lakhs only) by Demand Draft/ Irrevocable Bank Guarantee (valid 210 days) of any nationalized/ scheduled bank drawn in favour of "Bihar State Electronics Development Corporation Ltd, Patna" & Tender Fee of Rs. 20,000 (Rs. Twenty Thousand only) through online payment mode only.
- b) The Earnest Money Deposit of the unsuccessful bidders will be refunded without any interest within one month of the issuance of empanelment of bidder.
- c) EMD of successful bidders whose tenders are accepted for undertaking the work assigned will be returned after submission of Performance Security deposit. The successful bidder will submit a Contract Security deposit of Rs 15 Lakh (Rs. Fifteen Lakhs). The same would be a Bank Guarantee and would have to be submitted at the time of agreement with 15 (Fifteen) month validity from of signing of the agreement.
- d) The successful bidder will also submit an acceptance of the Letter of Intent within seven days.

## 2. NOTICE INVITING TENDERS

---



Bihar State Electronic Development Corporation Limited

Beltron Bhawan, Shastri Nagar,

Patna- 800 0023, Bihar

Phone:- 0612-228 1856/228 1857 Fax:- 0612-228 1857

Email ID- [sanjivani.bsedc@gmail.com](mailto:sanjivani.bsedc@gmail.com)

Tender/NIT No.:- BSEDC/7168/18

Dated:- 15/10/18

Empanelment of OEMs for Supply and Installation of Computer and Laptop with three years warranty and AMC for extended Two years

e-Tenders are invited from the Original Equipment Manufacturers by Bihar State Electronics Development Corporation Ltd. for Empanelment of vendors for Supply and Installation of Computer and Laptop under three years warranty & AMC for extended Two years. The details of the Tender document are available on the website:-[www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in).

Last date for submission of Tender (Only through e-Tendering): 22/11/18 till 04:00PM. The submission of tender will only be allowed after amendments if any, as a result of Pre-bid meeting.

Sd/-

Managing Director



## 2.1 INSTRUCTIONS TO BIDDERS

There are three parts of tender document namely:-

- ✓ General Bid
  - ✓ Technical Bid
  - ✓ Financial Bid
- i. The tender should be submitted through e-Tendering / e-Procurement portal only. No other form of tender submission will be valid for evaluation.
  - ii. Tenders duly filled and accompanying all supporting documents, should be uploaded in the e-Procurement / e-Tendering portal as per the defined schedule in section 1.3, after which no tender would be accepted and would be able for outright rejection.
  - iii. The bidders can submit the EMD in form of DD or Bank Guarantee or can pay the EMD amount through e-payment prior to the last date of tender submission.
  - iv. The online bids will be opened at BIHAR STATE ELECTRONICS DEVELOPMENT CORPORATION LTD., Beltron Bhawan, Shastri Nagar, Patna- 800 023. The Technical Bids of only those Bidders will be opened who have been short listed from the General bids. Similarly, Financial Bids of only those Bidders will be opened who will be short listed from the Technical bids.
  - v. Tenders should be fully in accordance with the requirements and as per the Terms and Conditions stated in the RFP.
  - vi. All offers should be made in English. Conditional offers and offers qualified by such vague and indefinite expression such as "Subject to immediate acceptance", "Subject to prior sale" etc. will not be considered.
  - vii. The Price and conditions of the offer should be valid for at least a period of 365 days from the date of tender opening. Quotations/ Bids with validity of less than 365 days may be rejected.
  - viii. Modification of specifications and extension of closing date of tender, if required, will be made by an Addendum/Corrigendum which will be uploaded on website [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in).
  - ix. Bidders shall carefully examine the tender documents and the technical specification and fully inform themselves as to all the conditions and matters, which may in any way, affect the work or the cost thereof.
  - x. If a bidder find discrepancies in or omissions from the specification or other documents, or if there is any doubt as to their meaning, he should at once notify BSEDC Ltd. This however does not entitle the bidder to ask for time beyond the due date fixed for receipt of tenders.
  - xi. Submitted tender forms, with overwritten or erased or illegible rate or rates not shown in figures and words in English, will be liable for rejection. In case of discrepancy between words and figures noted against each items of the tender and between unit rates and the total amount, the decision of the tender issuing authority (BSEDC Ltd.) will be final and binding on the bidders. Total of each item and grand total of whole tender should be clearly written. Clerical and arithmetical mistakes may result in rejection of the tender.
  - xii. The terms of payment delivery and acceptance applicable in this case and indicated in the General Terms and Conditions BSEDC Ltd. on behalf of the State Govt. or its BSEDC may, in exceptional cases, consider alternative terms than those specified.
  - xiii. In comparing tenders and in making awards BSEDC Ltd may consider such factors as

- compliance with the specifications, relative quantity of supply, ability to provide repairs and maintenance service, the time of delivery and such other conditions as it may consider relevant.
- xiv. Request from the bidder in respect of additions, alterations, modifications, corrections etc. of both terms and conditions or rates after opening of the tender will not be considered.
  - xv. The bidder shall make its own arrangements, for supply, installation and commissioning of materials at destination.
  - xvi. While tenders are under consideration, bidders and their representatives or other interested parties, are advised to refrain from contacting by any means Purchaser's personnel or representatives, on matters relating to the tenders under study. BSEDC Ltd. if necessary will obtain clarification on tenders by requesting such information from any or all the bidders either in writing or through personal contact as may be necessary. The bidder will not be permitted to change the substance of his offer after the tenders have been received in BSEDC Ltd.
  - xvii. Any attempt by any bidder to bring pressure of any kind, may disqualify the bidder for the present tender and the bidder may be liable to be debarred from bidding for BSEDC Ltd. tenders in future for a period of three years.
  - xviii. Bidder should not be blacklisted by any State or by any State agencies.
  - xix. Bidder can quote items in their own specification as optional item limited to 10 optional items. The specification should be given in defined format as mentioned in the RFP.

## *2.2 DOCUMENTS TO BE FURNISHED WITH GENERAL BID*

Documents advised to be furnished along with General Bid (in the following order). For the General Bid, Bidders should upload attested scanned copies of the following basic documents along with the bid.

- i. The attested copy of GSTN.
- ii. Copy of PAN/TIN number of the Bidder/Manufacturer allotted by the Income Tax Authorities.
- iii. Proof of annual turnover of the Bidder (audited P/L account or CA certified financial) has to be submitted.
- iv. Bidder should attach self certified photo copy of Purchase orders as per eligibility criteria.
- v. Certificate of Registration of Manufacturer as per eligibility criteria.
- vii. The valid income Tax Clearance Certificate should also be given.
- viii. Necessary detailed technical write-up highlighting the features of the system offered.
- ix. Reports published in journals comparing the offered product with other similar products.
- x. Any other document which the bidder feels necessary to support his bid.
- xi. The Manufacturer should also furnish the following with the General Bid
  - a) The address of the OEM's Country Office & Local office in Bihar (along with telephone/ mobile /fax /e-mail/web address).
  - b) The details of Service Network (Service station with Address, Officer-in-charge, No. of service engineers, Area Covered etc.) available across Bihar.
- xii. Bidder has to furnish an undertaking for providing all sort of technical help to their local office or their system integrator.

**Note:-** In case the Bidder has no local presence in Bihar he may furnish an under taking for establishing the same within 30 days from the Awarding of Contract.

### 2.3 E-PROCUREMENT RELATED INSTRUCTIONS

#### Submission of Proposals (Through electronic mode only)

1. The bidder shall submit his bid/tender on e-Procurement platform at [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in).
  2. The bidder must have the Class II/III Digital Signature Certificate (DSC) and e-Tendering User-id of the e-Procurement website before participating in the e-tendering process. The bidder may use their DSC if they already have the DSC. They can also take DSC from any of the authorized agencies. For user-id they have to get registered themselves on e-procurement website [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) and submit their bids online on the same. Offline bids shall not be entertained by the Tender Inviting Authority for the tenders published in e-procurement platform.
  3. The bidders shall submit their eligibility and qualification details, Technical bid, Financial bid etc., in the online standard formats given in e-Procurement web site at the respective stage only. The bidders shall upload the scanned copies of all the relevant certificates, documents etc., in support of their eligibility criteria / technical bids and other certificate / documents in the e-Procurement web site. The bidder shall digitally sign on the supporting statements, documents, certificates, uploaded by him, owning responsibility for their correctness/authenticity. The bidder shall attach all the required documents for the specific tender after uploading the same during the bid submission as per the tender notice and bid document.
  4. All the required documents should be attached at the proper place as mentioned in the e-forms otherwise the tender of the bidder will be rejected.
  5. Tender Processing Fee (TPF) to be paid through e-Payment mode (i.e. NEFT/RTGS, Net Banking, Credit / Debit Card) only.
  6. Cost of BOQ/ Form Fee to be paid through e-Payment mode (i.e. NEFT / RTGS, Net Banking, Credit / Debit Card) only.
  7. "Earnest Money Deposit (EMD) can be paid either through online mode or manual mode (BG, DD etc). In case of manual mode of payment of EMD, the original hardcopy of the EMD which may be a DD/NSC/KVP/BG or any other instrument that should be submitted in the tendering authority office within the next working day after tender closing date."
- Note: "Bids along with necessary online payments must be submitted through e-Procurement portal [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in) before the date and time specified in the NIT/RFP. The department/Tendering Authority doesn't take any responsibility for the delay/Non Submission of Tender/Non Reconciliation of online Payment caused due to Non-availability of Internet Connection, Network Traffic/Holidays or any other reason."
8. The tender opening will be done online only.
  9. Any corrigendum or date extension notice will be given on the e-Procurement website only.
  10. For support related to e-tendering process, bidders may contact at following address "e-Procurement HELP DESK First Floor, M/22, Bank of India Building, Road No-25, Sri Krishna Nagar, Patna-800001 Ph. No: 0612-2523006, Mob- 7542028164" or may visit the link "Vendor Info" at [www.eproc.bihar.gov.in](http://www.eproc.bihar.gov.in).

**GENERAL BID**

### 3. GENERAL BID

#### 3.1 TENDER FORM

Indicative e-Forms (it may be changed and uploaded after corrigendum if any)

Bihar State Electronics Development Corporation Ltd. Patna (A Govt. of Bihar Undertaking)						
Tender Form						
Details of the firm participating in the Tender no.:- BSEDC/7168/18 dated:- 15/10/18						
1	Name of Bidder					
2	Name & Designation of Authorized Signatory					
3	Registered office Address					
4	Factory/Go-down Address					
5	Year of Establishment					
6	Type of Firm	Public Limited	Private Limited	Partnership	Proprietary	
	Put Enter "Yes"					
7	Telephone Number(s)/Mobile					
8	Website					
9	Fax No.					
10	E-mail Address					
<b>I. The Tender fee amounting to Rs. 20,000/- (Rupees Twenty Thousands only) has been deposited</b>						
<b>Online Payment only</b>						
<b>Dated</b>						
Copy of this is attached as TDFEE_DOC						
<b>II. Following documents are attached towards the proof of earnest money deposited.</b>						
Sl. No.	Instrument of Earnest Money Deposited (EMD) FD/DD/Banker's Cheque (Local Only)/e-Payment/others	Amount	Number	Starting date for EMD BG	Expiry date for EMD BG	If exempted mark (Yes)
				DD/MM/YYYY	DD/MM/YYYY	
<b>Note 1:- Earnest Money Deposit (EMD) for Rs. 15,00,000.00 (Fifteen Lakh Only) as per details given above, by Demand Draft/Pay order/e-Payment/Irrevocable Bank Guarantee (valid for 15 months from last date of submission of Tender) of any Nationalized/scheduled Bank drawn or others in favour of "Bihar State Electronics Development Corporation Ltd. Patna."</b>						
Copy of this is attached as EMD_DOC						

#### III. ELEGIBILITY CRITERIA:

**a) OEM must have minimum Ten years manufacturing experience.**

(Copy of this is attached as OEMEXP\_DOC

**b) Turnover criteria-**

Turnover from past three years each audited- Rs. 100 Crores.

**Details of Present/Past turnover of our firm is given as below**

Sl. No.	Turnover (In lakh Rs.)	Year
		2017-18
		2016-17
		2015-16

Copy of audited financial statement is attached as TURNOVER 100CR\_DOC

**c) Order Value criteria for schedule I-** Experience of similar supplies of order value and completion

Certificate in Bihar (In any of the year of the last Three financial year) of:

i. One order of worth Rs. 5.00 Crores or more

or

ii. Two orders of worth Rs. 3.00 Crores each

or

iii. Three orders of worth Rs. 2.00 Crores each

or

iv. Five orders of worth minimum Rs. 1.00 Crores each

**Details of the orders given to our firm is given below:**

Sl. No.	Date of Order	No. of Orders	Name of Ordering Authority	Value of the Order in INR

Copy of original orders is attached as ORDER 5 CR\_DOC/ORDER 3 CR\_DOC/ ORDER 2 CR\_DOC/ORDER 1 CR\_DOC (As the case may be)

**d) Experience Criteria for Presence in Bihar-**Experience of executing 500 Desktops PC in single order in Govt./PSU/BANK with multi location supply in last three years. The details are given below:

**Details of the orders given to our firm is given below:**

Sl. No.	Date of Order	No. of Orders	Name of Ordering Authority (Govt./PSU/Bank)	Value of the Order in INR

Copy of original orders is attached as EXP 500 PC\_DOC

**e) PAN-** (Bidder must quote their PAN) The details of bidder's PAN is as follows:

Name of the bidder

Copy of PAN is attached as PAN_DOC	
<b>f) GSTN</b> The details are given below:-	
<b>Name of the bidder</b>	
<b>GSTN allotted</b>	
Copy of GSTN is attached as GST_DOC	
<b>g)</b> Digitally Signed copy of entire Original Tender Document and Corrigendum and with one page undertaking by the firm submitted (format is Annexure after this Tender form)	
Copy of entire original Tender document and corrigendum and with one page undertaking by the firm is attached as SIGNEDTD_DOC	
<b>h)Quality Certification-</b> The Bidder should have as per section 1.8 (10)	
Copy of Quality certificates is attached as QC_DOC.	
<b>(i) Contact details: contact details of service centre and service engineer as paper section Section 1.8, Corrigendum and Annexure-A</b>	
Copy of Contact Details is attached as SC_DOC.	
<b>(J) Bid Letter: As per section 4.1</b>	
Copy of Bid letter is attached as BIDLET_DOC.	

**Declaration:-**

I do hereby declare that copies of above documents have been attached at the right and correct hyperlink provided with the correct document name in the next page. In case documents have been attached at wrong place, our Tender is liable to be rejected.

**Signature & Seal of the Bidder**

### 3.2 CHECK LIST

#### CHECK LIST

Evaluation will be done as per the information provided in the checklist. Hence unattached checklist may be rejected.

#### Check List for Document Submission

Sl. No.	Checklist Item Description	Reference	Document Name	Document attached (YES/NO)
1	Submission of Tender document Fee	Section 1.4	TDLEE_DOC	
2	Submission of EMD (if not attached then proof of exemption)	Section 1.16	EMD_DOC	
3	OEM Certificate for last 10 years	Section 1.8	OEMCERT10_DOC	
4	Bid Letter	Section 4.1	BIDLET_DOC	
5	Turnover Eligibility Criteria (100 Crore	Section 1.8	TURNOVER 100CR_DOC	
a	One purchase order of worth Rs. 5 Cr (in Bihar)	Section 1.8	ORDER 5 CR_DOC	
b	Two purchase orders of worth Rs. 3 Crores each (in Bihar)	Section 1.8	ORDER 3 CR_DOC	
c	Three purchase orders of worth Rs. 2 Crores each (in Bihar)	Section 1.8	ORDER 2 CR_DOC	
d	Five purchase orders of worth Rs. 1 Crores each (in Bihar)	Corrigendum	ORDER 1 CR_DOC	
6	Experience of handling Govt./PSU/Bank order in Bihar in last Three years. Within single order and multi locations supplies of minimum 500 Desktop	Section 1.8	EXP 500PC_DOC	
7	PAN Number allotted by the Income Tax Authorities, copy only.	Section 1.8	PAN_DOC	
8	Manufacturer's GST no, copy of certificate only	Section 1.8	SERVICE TAX REG_DOC	
9	One page of Undertaking of RFP and Corrigendum by the firm submitted	Section 3.3	SIGNED TD_DOC	
10	Quality Certificates	Section 1.8	QC_DOC	
11	Contact Details of service centre and service Engineer	Section 1.8, Corrigendum and Annexure-A	SC_DOC	

Note:- All documents should be attached at right places otherwise it will rejected.

I do hereby declare that the following self-attested copies of the documents have been submitted with the Tender Document.

### 3.3 BIDDER UNDERTAKING



**Undertaking by the Bidder**

I have read all the terms, conditions, enclosures and the whole tender document No.....Dated ..... (Page number1 to.....) and corrigendum(if any) No.....,Dated..... (Page no1 to page no.....) and have understood the contents. As a token of acceptance of all the terms of tender, I am hereby submitting the entire tender document and the full corrigendum electronically in PDF format by using the allotted digital signature. I am also authorized by my firm to fill in this tender and therefore I am submitting this in the form of undertaking. Apart from that I agree to abide by the following:

1. Certificate of satisfactory past performance (last 3 years) has been enclosed.
2. We will ensure that a minimum of 98% uptime, calculated on an annual basis is achieved for the supplied items.
3. We shall give benefit of any price reduction found by the time of placing the supply order.
4. We agree to accept partial order if it is placed.
5. We have quoted rates of items for 3 years comprehensive on-site (COS) warranty, with spare and labour charge.
6. We agree to maintain/support the quoted items after warranty period as well. In case the item quoted is imported, direct shipment of the entire machine/item including add-ones from OEM, is ensured & would be provided. It is undertaken that no items supplied is used/reprocessed or refurbished in any manner either in part or otherwise.
7. We have state wide infrastructure support in the form of franchises or service centers in more than 9 Divisional Offices or 20 Service Engineer's at various Districts.
8. We have not been blacklisted by any State or by any State agencies in India.
9. The above document is executed on \_\_\_/\_\_\_/2018 at (place) \_\_\_\_\_ and we accept that if anything out of the above information is found wrong during the bid process or in period of empanelment of items, our tender or empanelment shall be liable for rejection/cancellation.
10. We hereby undertake that all the components/ parts/assembly are original and no duplicate parts are used in the entire manufacturing process.

Name of Person: \_\_\_\_\_

Complete Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Signature & Seal of the Bidder

## Undertaking of Authenticity for Computer and Laptop Supplies

Managing Director  
BSEDC Ltd. ,Beltron Bhawan  
Shastri Nagar,  
Patna- 800 023

Sub:- Supply of Computer and Laptop.

Ref.:- 1. Your Tender No.- 7168/18 dated 15/10/18

We hereby undertake that the components/parts/assembly/software used in the equipments under the above shall be original. New components/parts/assembly/software are only from respective OEMs of the products and that no refurbished/duplicate/second hand components/parts/assembly/software are being used or shall be used.

We also undertake that in respect of licensed operating system if asked for by you in the purchase order, the same shall be supplied along with the authorized license certificate (eg. Product Keys on certification of Authorized Channel).

Should you require, we hereby undertake to produce the certificate from our OEM supplier in support of above undertaking at the time of delivery/installation. It will be our responsibility to produce such letters from our OEM suppliers at the time of delivery or within a reasonable time.

In case of default and we are unable to comply with above at the time of delivery or during installation, for the Computer and Laptop already billed, we agree to take back the item supplied without demur, if already supplied and return the money if any paid to us by you in this regard.

We (system OEM name) also take full responsibility of both Parts & Service SLA as per the content even if there is any defect by our authorized Service Centre/Reseller/SI etc.

Authorized Signatory

Name:

Designation:

Place:

### 3.4 GENERAL TERMS AND CONDITIONS

Note: Bidders should read these conditions carefully and comply strictly while submitting their tenders.

- 1) Items under the contract: The detailed Technical Specifications of the Systems proposed are given in the Technical Bid Section.
- 2) Opening and Validity of the Bids: The Technical Bids of only the bidders, short listed from the General bid, will be opened. The bids will be opened on scheduled date and time even in case of absence of the bidders. Financial bid should be valid for a minimum period of 365 days from the date of tender opening for placing the initial order.
- 3) BSEDC Limited reserves the right to cancel / abrogate the whole or a part of this tender document without assigning any reason (s).
- 4) In the event the Bidder / company or the concerned division of the Bidder's Company is taken over / bought over by another company, all the obligations under the agreement with BSEDC Ltd., should be passed on for compliance by the new company in the negotiation for their transfer.
- 5) The Bidder will have to enter into written agreement with BSEDC Ltd. for honouring all aspects of fair trade practices in executing the purchase orders placed by BSEDC Ltd. by responding to this tender.
- 6) Change in Product Name: If the name of the product is changed for describing substantially the same in a renamed form, then all techno financial benefits aspects with respect to the original product, shall be passed on to BSEDC Ltd. and the obligations with BSEDC Ltd. taken by the Bidder with respect to the product with the old name shall be passed on to the product so renamed.
- 7) All the terms and conditions for the supply, testing and acceptance, payment terms, deduction, penalty etc. will be as those mentioned herein and no change in the terms and conditions by the bidders will be acceptable. Alterations, if any must be done 24hrs before the time of closing (last date and time) of submissions. Such alterations in the tender bids should be attested properly by the bidder, failing which, the tender will be rejected.
- 8) BSEDC Ltd. will not be responsible for any delay on the part of the bidder in obtaining the terms and conditions of the tender notice or submission of the tender bids.
- 9) For all the parts/controller cards/devices, the make and model should be mentioned in the technical bid with complete details.
- 10) The Successful Bidder must open a local office (If non-existent) within the geographical and administrative boundaries of the State of Bihar within one month from the Awarding of Contract.
- 11) The system must be supplied in full as per specified configuration for acceptance. The

acceptance tests will include the running of the evaluation test as conducted during selection of the bidder. The system must give same performance results as shown during initial benchmark/evaluation tests. The delivered systems, in addition to meeting the evaluation test, should also contain the same subsystem (Branch/Manufacturer) as were given at the time of initial evaluation tests. Failure to fulfill any of the above-mentioned conditions will entail damage, deduction or cancellation of the purchase order along with forfeiture of the EMD/Security Deposit.

- 12) Testing and acceptance: Normally, testing and acceptance of the systems will be done at the actual sites of installation or at BSEDC Stores. However, wherever it is considered necessary, testing and acceptance may be done at the time of delivery or Factory premises of the Manufacturer. In that case the items which are accepted after testing should be sealed inside carton under the joint signature of the representatives of BSEDC Ltd. and Manufacturer's representative and then sent along with the packing list giving serial numbers and part numbers of all possible items and copy of the acceptance test report to the site and install within 10 days without any additional charges. All aspects of safe delivery shall be the exclusive responsibility of the manufacturer. BSEDC Ltd reserves the right to reject any item, if found unsuitable and / or not conforming to the approved specifications. The rejected items, if any, shall have to be taken back and replaced by good quality equipment forthwith at the cost of the bidder. No payment will be made for the rejected items. At the destination site, the cartons will be opened only in the presence of Manufacturer's representative and the intact position of the seal for not being tampered with shall also form the basis for certifying the receipt in good condition. During installation at site, if any item is found to be defective or broken, it will be replaced with new one by the Manufacturer at their cost and risk within 30 days.
- 13) A pre-receipted bill/ Invoice shall be submitted in triplicate in the name of Bihar State Electronics Development Corporation Ltd. or designated authority. It shall be done soon after the delivery along with a copy of the duly receipted delivery challan. The payment of the bills will be made as per clause no. 1.12.
- 14) The bidder should provide the system manual and user manual along with each system.
- 15) This shall be binding on the Bidder/ Manufacturer under the terms and conditions of the purchase order to be placed on finalization of the tender process. Hardware vendor should provide all kinds of after sales support during the warranty period.
- 16) Penalty will be not charged if delivery and installation is delayed due to Department reason e-g. site not ready etc.
- 17) The bidder shall enter into agreement with BSEDC Ltd not to supply the items covered under "Rate Contract" either directly or indirectly through its Authorized Business Partners or third party sellers at a rate less than the 'contract rate' to any organization, Department, PSUs, organization or in market located in Bihar. Prices for similar specification shall not be acceptable higher than market price (whichever is lower). If failing above, BSEDC reserves the right to reject the Bid.
- 18) During the validity of the Contract including the extended period, if the bidder sells any system or sub-system of the same or equivalent configuration to any other Department /Organization in the state of Bihar at a price lower than the price fixed for BSEDC Ltd., the Manufacturer/ bidder shall voluntarily pass on the price difference to BSEDC LTD, failing which BSEDC may consider it as excess payment and

reserves the right to recover the excess money paid on account of lowering of prices.

- 19) The bidder should quote minimum price for each item as per stipulated specifications. In case, the items matching to the stipulated specifications are not available with the Bidder, he can offer alternatives with same specifications. However, he must get this clarified in the pre-bid meeting in writing failing which BSEDC Ltd reserves the right to reject the Bid with non confirmative specifications.
- 20) In case BSEDC LTD. shows that the market rates have come down from the time earlier when rates were finalized or selection of new system configuration based on market trends, BSEDC LTD will ask the technically short-listed bidders to re-quote the prices and the Vendor will be selected on the basis of procedure given earlier. The time difference between such re-quotes will be minimum 1 month.
- 21) BSEDC LTD reserves the right to reject any or all the tenders without assigning any reason whatsoever. BSEDC LTD would not be under obligation to give any clarification to such rejected tenders. BSEDC Ltd may decide not to procure any particular item even after opening the bids.
- 22) Prices should be quoted in Indian National Rupees (INR).
- 23) All disputes are subject to jurisdiction within the geographical and administration confines of Patna only.
- 24) Terms of delivery: Free delivery at site i.e. at user/ consignees' destination place including freight & forwarding Insurance.
- 25) Insurance: Transit Insurance, it will be responsibility of supplier for safe arrival of stores in full and good conditions at consignee's place and purchaser will not pay separately for transit insurance.
- 26) The suppliers shall attend to the complaint within 24 hours of its logging and intimate /display the status of the same to the BSEDC/Onsite Users. They will also submit the status report of complaints to BSEDC on Quarterly basis duly giving a summary of the total complaints received, complaints settled and complaints outstanding with reasons thereof for review of the same by. In case the Quarterly Reports are not submitted by the suppliers or the same are not satisfactory, BSEDC reserves the right to take administrative action including short-closure of the rate contract.

*SPECIAL NOTE TO BIDDERS:*

- 1) After finalization of financial bid agreement will be signed only with OEM. OEM may authorize their authorized channel partner for supply and installation activity.
- 2) Only one Agent or Subsidiary or distributor who enters into direct agreement with OEM and not through any intermediately channel can only be considered as a valid Channel Partner.
- 3) Authorized channel partner of OEM must fulfill the following eligibility criteria:
  - a) The channel partner's annual sales turnover must be of worth 10 Cr or more during each financial year of 2017-18, 2016-17, 2015-16.
  - b) The channel partner must have executed the purchase order of 200 computers/laptops in multi-location.
  - c) The channel partner must have the GSTN.
- 4) The foreign manufacturer has to declare with documentary evidence that they have adapted/ tropicalised the equipment to suit Indian climatic conditions and can prove the performance of the same at the premises in India. (Testing facilities required at firms premises are for functional and performance parameters only and not for type testing and environmental testing as these tastings have to be got done from Govt. lab) The firms meeting these conditions, in addition to other conditions of registration in vogue, shall only be considered for registration as 'supplier of imported stores'. Mere submission of test report for environmental testing will NOT be treated as sufficient unless above declaration is also furnished by the importer, along with their application for registration and tender enquiry.
- 5) Supplier of Imported stores must submit a notarized affidavit from their foreign principal (OEM) that the product/model number being quoted against the tender is currently undergoing production and have NOT been discontinued by them. The OEM shall further undertake that they shall continue to provide support to the product/model no. being quoted, during their warranty period. Such an undertaking shall be submitted at the time of registration, bidding and during EACH inspection.

### 3.5 BID EVALUATION

#### 3.5.1 GENERAL AND TECHNICAL EVALUATION

1. A duly constituted Tender Cum Purchase Committee (TCPC) will first select Bidders on the basis of eligibility criteria of this tender. The Bids conforming to the eligibility criterion will be considered for further technical evaluation.
2. The bidders should be ready with the quoted items immediately after submitting their bids. The TENDER CUM PURCHASE COMMITTEE (TCPC) will short list the Technical bids configuration wise on the basis of technical parameters. If required, the short listed Bidders may be asked to bring one of each quoted model or improved latest model of same make as per specifications set out in the tender for technical evaluation, along with their own test and measuring equipments/software at BSEDC HQ or any other site as may be finalized by BSEDC, as per schedule to be intimated to them. In case of improved model, the improved model should not be inferior in any specification than the quoted model. During Technical Evaluation the quoted product shall be physically verified for the required tender specifications, tested for reliability, functionality, benchmarked and other features as decided by the TENDER CUM PURCHASE COMMITTEE (TCPC). In case the vendor fails to bring the quoted products within the prescribed limit given by the BSEDC for evaluation, the bid may be rejected and EMD forfeited. TENDER CUM PURCHASE COMMITTEE (TCPC) may decide to inspect the equipments at Bidder's/OEM's premises.
3. If during the technical evaluation, any of the System fails then no subsequent chance will be given to the Bidder. However, alternate item (1) of already quoted make and model or (2) improved latest model of same make on account of technological trends which meets all the tendered technical specifications and superior in specifications than the quoted model, if available instantly on the spot could be considered by TENDER CUM PURCHASE COMMITTEE (TCPC) for evaluation only once. Based on the demonstration/evaluation test results, Bidders will be short listed. Financial bids of only technically qualified Bidders will be opened.  
**In their own interest the bidders are advised to ensure that the Items brought by them for evaluation conform to all tendered technical parameters/specifications and are functional. Systems not meeting complete tender specifications will not be considered for evaluation.**
4. For Technical Evaluation, Bidders have to ensure the availability of appropriate specialist, along with every type of documentation and consumable required, from their organization for interacting with TENDER CUM PURCHASE COMMITTEE (TCPC) and evaluation team. If the required specialist along with proper documentation is not made available by Bidders, then such defaulting Bidders will automatically be debarred from the tender evaluation process.

### **3.5.2 FINANCIAL EVALUATION**

1. The Financial Bids of only technically qualified bidders will be opened electronically on a specified date and time duly notified. The financial bids will then be passed on to a duly constituted Evaluation Committee for evaluation. If BSEDC considers necessary, revised Financial Bids can be called from the technically short listed Bidders, before opening the original Financial Bids. In that case, the revised bids should not be higher than the original bids (except in case of increase in Govt. taxes / levies / foreign exchange fluctuations) otherwise the bid will be rejected & EMD will be forfeited of such defaulting bidders.
2. Bidders have to quote the price which will be not more than market price.
3. The rate will be finalized based on the Lowest (L1) rate quoted for any item by the technically qualified bidder.
4. Bidder may be asked to match the L1 rate of item after opening of financial bid. But only those bidders will be asked to match L1 rate of items whose quoted price is in the range of 10% of discovered L1 rate of item.
5. The bidder who quoted the lowest rate in financial bid will be given priority during the placing of purchase order by BSEDC.
6. In case of L2, L3, L4 bidders agree to match the L1 rate of items then work order will be given as per following ratio (in terms of monetary value).
  - i) In case of only L2 agrees to match L1 items rates, work order will be given in the ratio of 60:40.
  - ii) In case L2, L3 agrees to match L1 items rates, work order will be given in the ratio of 50:30:20.
  - iii) In case L2, L3 L4 agrees to match L1 items rates work order will be given in the ratio of 40:30:20:10.



**TECHNICAL BID**

## 4. TECHNICAL BID

---

### 4.1 BID LETTER

The Managing Director,  
BSEDC Limited,  
Beltron Bhawan, Shastri Nagar,  
Patna- 800 023

**Reference:- Tender Number 7168/18 Dated 15/10/18**

Sir,

We hereby declare:

- i. We are the OEM/ authorised agents of the manufacturers of the Quoted Items in our solution.
- ii. That we are equipped with adequate maintenance and service facilities within India for supporting the offered items. Our maintenance and service facilities are open for inspection by representatives of Government of Bihar.

We hereby offer to supply the Items and provide the services at the prices and rates mentioned in the attached commercial bid.

In the event of acceptance of our bid, we do hereby undertake:

- i. To supply the equipment and commence services as stipulated in the schedule of delivery forming a part of the attached technical bid.
- ii. We affirm that the prices quoted are inclusive of delivery, installation, and commissioning charges and all sales/service taxes. (Octroi and any local levies will be charged on actual on submission of proof of remittance.)

We enclose herewith the complete Technical Bid as required by you. This includes:

1. Bid particulars
2. This bid letter
3. Schedule of delivery and installation
4. Warranty and Maintenance
5. Manufacturer's Authorization Form(s)

We agree to abide by our offer for a period of 365 days from the last date of submission of commercial bid prescribed by Government of Bihar and that we shall remain bound by a communication of acceptance within that time.

We have carefully read and understood the terms and conditions of the tender and the conditions of the contract applicable to the tender. We do hereby undertake to provision as per these terms and conditions.

We hereby certify that the Bidder is a Directorate and the person signing the tender is the constituted attorney.

Bid Security in the form of a Bank Guarantee issued by \_\_\_\_\_ (bank), valid till \_\_\_/\_\_\_/\_\_\_\_\_ (dd/mm/yyyy), for an amount of **Rs. 15,00,000/- (Rupees Fifteen Lakhs)** is enclosed in the cover containing pre-qualifying requirements.

We do hereby undertake, that, until a formal contract is prepared and executed, this bid, together with your written acceptance thereof and notification of award of contract, shall constitute a binding contract between us.

**Signature of Bidder (with official seal)**

## 4.2 BACKGROUND

There is requirement of various items in BSEDC in line with the demands from various Departments. The requirement will be procured as per the rate contract with empanelled vendor.

## 4.3 TECHNICAL SPECIFICATIONS

### 4.3.1 COMPUTER

Detailed Specifications of the **Computer**

#### 1. Computer i3- 01

1. Computer i3- 01		
	Component	Specification
1	CPU	Intel Core i3- 8100, 3.60 GHz, 6 MB Cache or higher upgraded
2	Chipset	Intel B series chipset or better.
3	Memory	4 GB DDR4 RAM with 32 GB Expandability or higher
4	Hard Disk Drive	1 TB (7200 rpm) SATA or higher with Minimum 2 SATA/SSD connectors on Motherboard.
5	Display	47 cm (18.5inch) or larger TFT/LED Backlit Digital color monitor TCO-06 certified.
6	Graphics	Intel HD Graphics
7	Keyboard	104 keys or higher OEM USB Keyboard
8	Mouse	Optical Scroll with USB interfaces.
9	Ports	8 USB ports (with at least 4 in front), 1 audio port for Micro phone and headphone in front. TPM For Security
10	Cabinet	Mini Tower
11	Optical Drive	8X or better DVD writer.
12	Networking facility	WiFi, Integrated Gigabit Ethernet LAN 10/100/1000 on board integrated Network port with Remote management software
13	Operating Systems	Windows 10 Professional 64 Bit. OS preloaded with Media and documentation and certificate of Authenticity.
14	OS certifications	Windows 10 Pro OS and Linux certification/compatibility
15	Power Management	Screen Blanking, Hard Disk and system Idle mode in Power on, set password, Power supply SMPS surge protected.
16	Preloaded Software	Norton or McAfee or e-Trust or e-Scan or Forefront or Trend Micro or PC Tool or Quick heal Antivirus (Latest version) with 3 years License
17	Warranty	3 Year comprehensive onsite warranty.

## 2. Computer i5- 02

2. Computer i5- 02		
	Component	Specification
1	CPU	Intel Core i3- 8400, 2.80 GHz, 9 MB Cache or higher upgraded
2	Chipset	Intel B series express chipset or better.
3	Memory	4 GB DDR4 RAM with 32 GB Expandability or higher
4	Hard Disk Drive	1 TB (7200 rpm) SATA or higher with Minimum 2 SATA/SSD connectors on Motherboard.
5	Display	47 cm (18.5inch) or larger TFT/LED Backlit Digital color monitor TCO-06 certified.
6	Graphics	Intel HD Graphics
7	Keyboard	104 keys or higher OEM USB Keyboard
8	Mouse	Optical Scroll with USB interfaces.
9	Ports	8 USB ports (with at least 4 in front), 1 audio port for Micro phone and headphone in front. TPM for Security
10	Cabinet	Mini Tower
11	Optical Drive	8X or better DVD writer.
12	Networking facility	Integrated Gigabit Ethernet LAN 10/100/1000 on board integrated Network port with Remote management software
13	Operating Systems	Windows 10 Professional 64 Bit. OS preloaded with Media and documentation and certificate of Authenticity.
14	OS certifications	Windows 10 Pro OS and Linux certification/compatibility
15	Power Management	Screen Blanking, Hard Disk and system Idle mode in Power on, set password, Power supply SMPS surge protected.
16	Preloaded Software	Norton or McAfee or e-Trust or e-Scan or Forefront or Trend Micro or PC Tool or Quick heal Antivirus (Latest version) with 3 years License
17	Warranty	3 Year comprehensive onsite warranty.

### 3. Computer i7- 03

3. Computer i7- 03	
Component	Compliance
CPU	Intel Core i7- 8700, 3.20 GHz, 12 MB Cache or higher upgraded
Chipset	Intel B series express chipset or better.
Memory	4 GB DDR4 RAM with 32 GB Expandability or higher
Hard Disk Drive	1 TB (7200 rpm) SATA or higher with Minimum 2 SATA/SSD connectors on Motherboard.
Display	47 cm (18.5inch) or larger TFT/LED Backlit Digital color monitor TCO-06 certified.
Graphics	Intel HD Graphics
Keyboard	104 keys or higher OEM USB Keyboard
Mouse	Optical Scroll with USB interfaces.
Ports	8 USB ports (with at least 4 in front), 1 audio port for Micro phone and headphone in front. TPM for Security
Cabinet	Mini Tower
Optical Drive	8X or better DVD writer.
Networking facility	WiFi ,Integrated Gigabit Ethernet LAN 10/100/1000 on board integrated Network port with Remote management software
Operating Systems	Windows 10 Professional 64 Bit. OS preloaded with Media and documentation and certificate of Authenticity.
OS certifications	Windows 10 Pro OS and Linux certification/compatibility
Power Management	Screen Blanking, Hard Disk and system Idle mode in Power on, set password, Power supply SMPS surge protected.
Preloaded Software	Norton or McAfee or e-Trust or e-Scan or Forefront or Trend Micro or PC Tool or Quick heal Antivirus (Latest version) with 3 years License
Warranty	3 Year comprehensive onsite warranty.

**4. Desktop Computer All In One- 01**

4. Desktop Computer All In One- 01	
Component	Compliance
CPU	Intel Core i5- 8400, 2.80 GHz, 9 MB Cache or higher upgraded
Chipset	Intel B series express chipset or better.
Memory	8GB, DDR4, 2400MHz
Hard Disk Drive	1TB 7200 rpm Hard Drive
Display	21.5" or larger FULL HD LED Backlit Digital color monitor TCO / EPEAT GOLD/ Energy Star Certification
Graphics	Intel HD Graphics
Keyboard	104 keys or higher OEM USB Keyboard
Mouse	Optical Scroll with USB interfaces.
Ports	4 USB 3.0, 1 VGA / 1 HDMI out, 1 Network Port, Front 2 USB 2.0 Card Reader, 1 Audio Jack/1Microphone Jack.
Optical Drive	Tray load DVD Drive (Reads and Writes to DVD/CD)
Networking facility	Integrated Gigabit Ethernet LAN 10/100/1000 on board integrated Network port with remote management software
Operating Systems	Windows 10 Pro OS preloaded with Media and documentation and certificate of Authenticity.
OS certifications	Windows 10 Pro OS certificaion
Power Management	Screen Blanking, Hard Disk and system Idle mode in Power on, set password, Power Adaptor 100W or higher
Preloaded Software	Norton or McAfee or e-Trust or e-Scan or Forefront or Trend Micro or PC Tool or Quick heal Antivirus (Latest version) with 3 years License
Warranty	3 Year comprehensive onsite warranty.

**5. New 27" All in One-02**

5. New 27" All in One - 02	
Component	Compliance
CPU	8 <sup>th</sup> Generation Intel Core i7- 8700 processor (12MB Cache, upto 4.60 GHz)
Chipset	Intel Q series express chipset or better.
Memory	8GB, DDR4, 2666MHz
Hard Disk Drive	1TB 7200 rpm Hard Drive
Display	27" IPS Glare-Free with Full HD 1920x1080
Graphics	Intel HD Graphics
Keyboard	104 keys or higher OEM USB Keyboard
Mouse	Optical Scroll with USB interfaces.
Ports	4 USB 2.0, 1 VGA / 1 HDMI/ 1 DP out, 1 Line in/out and Microphone Port, 1 Network Port, Front 2 USB 3.0 15 in 1 Multi Card Reader, 1 Audio Combo Jack.
Networking facility	Integrated Gigabit Ethernet LAN 10/100/1000 on board integrated Network port with TPM enabled 1.2 chips using any standard management software.
Operating Systems	Windows 10 Pro OS preloaded with Media and documentation and certificate of Authenticity.
OS certifications	Windows 10 Pro OS and Linux certification
Power Management	Screen Blanking, Hard Disk and system Idle mode in Power on, set password, Power supply SMPS surge protected.
Preloaded Software	Norton or McAfee or e-Trust or e-Scan or Forefront or Trend Micro or PC Tool or Quick heal Antivirus (Latest version) with 3 years License
Warranty	3 Year comprehensive OEM onsite warranty.



**6. Computer AMD- 01**

5. Computer AMD- 01	
Component	Compliance
CPU	AMD Ryzen 3 2200 G 3.5 Ghz, Turbo frequency upto 3.7 Ghz, 4 MB L3 Cache. 4 CPU Cores
Motherboard	AMD B350 on OEM Motherboard or higher
Bus Architecture	Bus Architecture 2 PCI (PCI/PCI Express) or more. Minimum 1 Should be Free
Memory	4 GB DDR4 2400 MHz or higher (upgradeable up to 32GB)
Hard Disk Drive	1 TB SATA,7200 RPM
Monitor	Min 18.5" LED TFT or higher from same OEM. TCO 06. (same OEM make/Brand as system)
Keyboard	Keyboard 104 keys
Mouse	Mouse Optical with USB interfaces.
Bays	Bays 3 Nos. or above.
Ports	8 USB ports (with at least 4 in front), 1 audio port for Micro phone and headphone in front. TPM features for security, 1 VGA, 1 HDMI
Cabinet	Mini Tower
DVD ROM Drive	8X or better DVD RW Drive.
Networking facility	Integrated Gigabit Ethernet LAN 10/100/1000 on board integrated Network port with Remote management software
Operating System	Windows 10 or higher
OS Certifications	Windows 10 Pro OS and Linux certification/compatibility
Power Management	Screen Blanking, Hard Disk and System Idle Mode in Power On, Setup Password, Power supply SMPS Surge protected.
Preloaded Antivirus Software	Software Norton or McAfee or eTrustore-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 10 only)
Warranty	3 Year comprehensive onsite warranty.

**7. Computer AMD- 02**

6. Computer AMD- 02	
Component	Compliance
CPU	AMD Ryzen 3 1300 3.5Ghz, Turbo frequency upto 3.7 Ghz, 8 MB L3 Cache. 4 CPU Cores
Motherboard	AMD B350 on OEM Motherboard or higher
Bus Architecture	Bus Architecture 2 PCI (PCI/PCI Express) or more. Minimum 1 Should be Free
Memory	4 GB DDR4 2400 MHz or higher (upgradeable up to 32GB)
Hard Disk Drive	1TB SATA,7200 RPM
Monitor	Min 18.5" LED TFT or higher from same OEM. TCO 06. (same OEM make/Brand as system)
Keyboard	Keyboard 104 keys
Mouse	Mouse Optical with USB interfaces.
Bays	Bays 3 Nos. or above.
Ports	8 USB ports (with at least 4 in front), 1, VGA, 1 HDMI Port, 1 audio port for Micro phone and headphone in front. TPM For Security
Cabinet	Mini Tower
DVD ROM Drive	8X or better DVD RW Drive.
Networking facility	Integrated Gigabit Ethernet LAN 10/100/1000 on board integrated Network port with Remote management software
Operating System	Windows 10 or higher
OS Certifications	Windows 10 Pro OS and Linux certification/compatibility
Power Management	Screen Blanking, Hard Disk and System Idle Mode in Power On, Setup Password, Power supply SMPS Surge protected.
Preloaded Antivirus Software	Software Norton or McAfee or eTrustore-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (Latest Version) with 60 days License. (Included in case of Windows 10 only)
Warranty	3 Year comprehensive onsite warranty.

**8. Computer AMD- 03**

7. Computer AMD- 03	
Component	Compliance
CPU	AMD Ryzen 5 1500 3.5Ghz, Turbo frequency upto 3.7 Ghz, 16 MB L3 Cache. 4 CPU Cores
Motherboard	AMD B350 on OEM Motherboard or higher
Bus Architecture	Bus Architecture 2 PCI (PCI/PCI Express) or more. Minimum 1 Should be Free
Memory	4 GB DDR4 2400 MHz or higher (upgradeable up to 32GB)
Hard Disk Drive	1TB SATA,7200 RPM
Monitor	Min 18.5" LED TFT or higher from same OEM. TCO 06. (same OEM make/Brand as system)
Keyboard	Keyboard 104 keys
Mouse	Mouse Optical with USB interfaces.
Bays	Bays 3 Nos. or above.
Ports	8 USB ports (with at least 4 in front), 1, VGA, 1 HDMI Port, 1 audio port forMicro phone and headphone in front. TPM For Security
Cabinet	Mini Tower
DVD ROM Drive	8X or better DVD RW Drive.
Networking facility	Integrated Gigabit Ethernet LAN 10/100/1000 on board integrated Network port with Remote management software
Operating System	Windows 10 or higher
OS Certifications	Windows 10 Pro OS and Linux certification/compatibility
Power Management	Screen Blanking, Hard Disk and System Idle Mode in Power On, Setup Password, Power supply SMPS Surge protected.
Preloaded Antivirus Software	Software Norton or McAfee or eTrustore-Scan or Fore front or Trend Micro or PC Tool or Quick heal Antivirus (LatestVersion) with 60 days License. (Included in case of Windows10 only)
Warranty	3 Year comprehensive onsite warranty.

### 4.3.2 LAPTOP

Detailed Specifications of the Laptop

#### 1. Item Code : LAPTOP UI5 01

#### Computer Notebook (Ultra Book)

1. Item Code : LAPTOP UI5 01	
Computer Notebook (Ultra Book)	
Component	Proposed Description
Processor	Processor- Mobile Intel core i5-8250U, 1.8 GHz, Turbo frequency upto3.4 Ghz, 4 Cores, with 6MB Cache or higher Configuration
Chipset & Motherboard	Latest integrated chipset.
Memory	4 GB 2133 MHz DDR4 RAM or higher expandable up to 16GB
HDD	512GB SSD
Display	14" display
Resolution	1366x768 WXGA or higher
Video Controller	Mobile Intel HD Graphics, 128 MB or higher of shared system memory
Wireless Connectivity	Wireless Intel 802.11 a/b/g/n/ac, Integrated Blue tooth.
Key Board	Backlit Key Board with Touch Pad/Track Point.
Expansion Port	SD 4.0 Memory card reader DC-in I, Min. 4 USB (2 USB port should be 3.0/3.1 / Type C Port) with Power Share), HDMI, VGA, Ethernet,microphone, headphone/stereo and other standard features
Operating Systems	Microsoft Windows 10 professional with Trail Version Antivirus
Power Supply	230V, 50 Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion / Li-Polymer battery Suitable for approx 6 hrs. Operation complete with battery, charger/adaptor
Form Factor	Height: $\leq$ 22.5 mm for Display Size $\geq$ 14.0 inches and $\leq$ 18 mm for display size $<$ 14.0 inches
Weight	Less than 1.85 Kg (without DVD Writer)
Carry Case	Original carry case.

## **2. LAPTOP AMD RYZEN 3 PRO 2300U**

### **Computer Notebook with AMD**

1	Processor	AMD RYZEN 3 PRO 2300U
2	Chipset & Motherboard	Latest compatible integrated chipset
3	Memory	4 GB 2133 MHz DDR4 RAM or higher expandable up to 16 GB
4	HDD	1 TB 5400 rpm (min.) SATA
5	Display	14" (35.56 cm) or above TFT active Matrix wide screen display.
6	Resolution	1366x768 WXGA or higher
7	Video Controller	Integrated HD Graphics
8	Wireless Connectivity	Integrated wireless 802.11 b/g/n Integrated Bluetooth
9	Key Board	Key Board with Touch Pad
10	Expansion Port	3 USB port including 2 or more USB 3.0 (one with Power Share), 10/100/1000 Ethernet card, RGB or Video or VGA & HDMI, Headphone in, Microphone in & other standard features.
11	Operating Systems	Microsoft Windows 10 professional with Trail Version Antivirus
12	Power Supply	230V, 50Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion / Li-Polymer battery Suitable for approx. 4 hrs. Operation complete with battery charger/adaptor.
13	Weight	Less than 2.00 Kg
14	Carry Case	Original carry case.
15	Warranty	3 Year comprehensive onsite warranty.
16	Certifications	EPEAT certification, UL, FCC/CE and standard SW security feature required

### **3. LAPTOP AMD RYZEN 5 PRO 2500U**

#### **Computer Notebook with AMD**

1	Processor	AMD RYZEN 5 PRO 2500U
2	Chipset & Motherboard	Latest compatible integrated chipset
3	Memory	4 GB 2133 MHz DDR4 RAM or higher expandable up to 16 GB
4	HDD	1 TB 5400 rpm (min.) SATA
5	Display	14" (35.56 cm) or above TFT active Matrix wide screen Display.
6	Resolution	1366x768 WXGA or higher
7	Video Controller	Integrated HD Graphics
8	Wireless Connectivity	Integrated wireless 802.11 b/g/n Integrated Bluetooth
9	Key Board	Key Board with Touch Pad
10	Expansion Port	3 USB port including 2 or more USB 3.0 (one with Power Share), 10/100/1000 Ethernet card, RGB or Video or VGA & HDMI, Headphone in , Microphone in & other standard features.
11	Operating Systems	Microsoft Windows 10 professional with Trail Version Antivirus
12	Power Supply	230V, 50Hz AC Supply with rechargeable Battery Pack Comprising of Li-Ion / Li-Polymer battery Suitable for approx. 4 hrs. Operation complete with battery charger/adaptor.
13	Weight	Less than 2.00 Kg
14	Carry Case	Original carry case.
15	Warranty	3 Year comprehensive onsite warranty.
16	Certifications	EPEAT certification, UL, FCC/CE and standard SW security feature required.

**5. LAPTOP i3- 01**

**Computer Notebook with Intel Core i3 Processor**

5. LAPTOP i3- 01	
Computer Notebook with Intel Core i3 Processor	
Component	Proposed specifications
Processor	Mobile Intel Core i3- 8130 U, 2.2 GHz with 4 MB Smart Cache or better Configuration
Chipset & Motherboard	Latest integrated chipset
Memory	4 GB 2133 MHz DDR4 RAM or higher expandable up to 16 GB
HDD	1 TB 7200 rpm (min.) SATA
Display	14" (35.56 cm) or above TFT active Matrix Wide Screen Display
Resolution	1920x1080 resolution.
Video Controller	Integrated Intel HD Graphics
Wireless Connectivity	Integrated wireless 802.11 a/b/g/n/ac Integrated Blue tooth.
DVD Writer	Integrated DVD Writer 8X and Integrated Stereo speaker
Key Board	Backlit Key Board with Touch Pad
Expansion Port	3 USB port including 2 or more USB 3.0/3.1/Type C (one with Power Share), 10/100/1000 Ethernet card, RGB or video or VGA & HDMI, Microphone in, Headphone In & other standard features, WiFi
Operating Systems	Microsoft Windows 10 Professional/Linux (as applicable) preinstalled, Antivirus Software latest Version with trial version
Power Supply	230V, 50 Hz AC Supply with rechargeable Battery Pack comprising of Li-Ion /Li-Polymer battery Suitable for approx. 6 hrs operation complete with battery charger/adaptor
Weight	Less than 2.2 Kg (Internal DVD Writer)
Carry Case	Original carry case.
Warranty	3 Year comprehensive onsite warranty (One year on battery and adaptor)
Certificates	EPEAT Gold certification , UL,FCC,CE and standard SW security feature required

**6. LAPTOP i5- 02**

**Computer Notebook with Intel Core i5 Processor**

6. LAPTOP i5- 02	
Computer Notebook with Intel Core i5 Processor	
Component	
Processor	Processor- Mobile Intel core i5-8250U, 1.8 GHz, Turbo frequency upto3.4 Ghz, 4 Cores, with 6MB Cache or higher Configuration
Chipset & Motherboard	Latest integrated chipset
Memory	4 GB 2133 MHz DDR4 RAM or higher expandable up to 16 GB
HDD	1 TB 7200 rpm (min.) SATA
Display	14" (35.56 cm) or above TFT active Matrix Wide Screen Display
Resolution	1920x1080 Resolution
Video Controller	Integrated Intel HD Graphics
Wireless Connectivity	Integrated wireless 802.11 b/g/n Integrated Blue tooth.
DVD Writer	Integrated DVD Writer 8X and Integrated Stereo speaker
Key Board	Backlit Key Board with Touch Pad
Expansion Port	3 USB port including 2 or more USB 3.0/3.1/Type C (one with Power Share), 10/100/1000 Ethernet card, RGB or video or VGA & HDMI, Microphone in, Headphone In & other standard features
Operating Systems	Microsoft Windows 10 Professional/Linux (as applicable) preinstalled, Antivirus Software latest Version with trial version
Power Supply	230V, 50 Hz AC Supply with rechargeable Battery Pack comprising of Li-Ion /Li-Polymer battery Suitable for approx. 6 hrs operation complete with battery charger/adaptor
Weight	Less than 2.2 Kg (Internal DVD Writer)
Carry Case	Original carry case.
Warranty	3 Year comprehensive onsite warranty (One year on battery and adaptor)
Certificate	EPEAT Gold certification , UL,FCC,CE and standard SW security feature required



**7. LAPTOP i7- 03**

**Computer Notebook with Intel Core i7 Processor**

7. LAPTOP i7- 03	
Computer Notebook with Intel Core i7 Processor	
Component	
Processor	Processor- Mobile Intel core i7-8550U, 1.8 GHz, Turbo frequency upto 4 Ghz, 4 Cores, with 8 MB Cache or higher Configuration
Chipset & Motherboard	Latest integrated chipset
Memory	4 GB 2133 MHz DDR4 RAM or higher expandable up to 16 GB
HDD	1 TB 7200 rpm (min.) SATA
Display	14" (35.56 cm) or above TFT active Matrix Wide Screen Display
Resolution	1920x1080 WXGA or higher.
Video Controller	Integrated Intel HD Graphics
Wireless Connectivity	Integrated wireless 802.11 b/g/n Integrated Blue tooth.
DVD Writer	Integrated DVD Writer 8X and Integrated Stereo speaker
Key Board	Backlit Key Board with Touch Pad
Expansion Port	3 USB port including 2 or more USB 3.0/3.1/Type C (one with Power Share), 10/100/1000 Ethernet card, RGB or video or VGA & HDMI, Microphone in, Headphone In & other standard features
Operating Systems	Microsoft Windows 10 Professional/Linux (as applicable) preinstalled, Antivirus Software latest Version with trial version
Power Supply	230V, 50 Hz AC Supply with rechargeable Battery Pack comprising of Li-Ion /Li-Polymer battery Suitable for approx. 6 hrs operation complete with battery charger/adaptor
Weight	Less than 2.2 Kg (Internal DVD Writer)
Carry Case	Original carry case.
Warranty	3 Year comprehensive onsite warranty (One year on battery and adaptor)
Certificate	EPEAT Gold certification , UL,FCC,CE and standard SW security feature required

### **4.3.3 IN LIEU OF ITEMS**

<b>Sl. No.</b>	<b>Item Code</b>	<b>Item name</b>	<b>In-Lieu of</b>
01	ILOI 01	DVD 8x Rewriter	8x or better DVD ROM
02	ILOI 02	Bilingual Keyboard in English and Devnagari	Standard English Keyboard
03	ILOI 03	Cordless Keyboard and Mouse	Standard Keyboard and Mouse
04	ILOI 04	54.6 cm (21.5 inch) WXGA TFT Digital Colour Monitor	47 cm (18.5 inch) TFT TCO – 05 certified
05	ILOI 05	47 cm (18.5) WXGA TFT/LED Digital colour monitor	47 cm (18.5 inch) TFT/LED monitor TCO – 05 certified
06	ILOI 06	1 TB HDD	500 GB HDD
07	ILOI07	4GB RAM Laptop	8GB RAM Laptop
08	ILOI08	4GB RAM Desktop	8GB RAM Desktop

### **4.3.4 ADD ON ITEMS**

#### **Additional Items**

<b>Sl. No.</b>	<b>Item Code</b>	<b>Item name</b>
1	COMPADDON01	Standard English Keyboard
2	COMPADDON02	Bilingual Keyboard in English and Devnagri
3	COMPADDON03	Optical Mouse
4	COMPADDON04	Graphic Accelerator Card PCI Express 512 MB Direct X-10 compatible
5	COMPADDON05	Head Sets with MIC
6	COMPADDON06	Web Camera, Glass Lens with MIN. 1.3 Mega Pixels
7	COMPADDON07	Web Camera (3 MP)
8	COMPADDON08	3.5 inch Ext. HDD, 1 TB with USB2.0 Interface
9	COMPADDON09	Set of 2 External speakers of 5 RMS
10	COMPADDON10	2.5 in. Portable HDD, 500 GB with USB 2.0 Interface & backup software
11	COMPADDON11	47cm(18.5inch) TFT/LED Digital colour Monitor TCO-05 Certified
12	COMPADDON 12	24" TFT/LED Digital Colour Monitor TCO-05 certified
13	COMPADDON13	8GB DDR3 RAM 1333MHz
14	COMPADDON14	16GB DDR3 RAM 1333MHz
15	COMPADDON 15	2GB DDR4 RAM 3200 at 1600 MHz
16	COMPADDON 16	4GB DDR4 RAM 3200 at 1600 MHz
17	COMPADDON 17	8GB DDR4 RAM 3200 at 1600 MHz
18	COMPADDON 18	16GB DDR4 RAM 3200 at 1600 MHz
19	COMPADDON 19	Norton/McAfee /Quick Heal/Trend Micro Antivirus Software latest Version with 3 years License
20	COMPADDON 20	MS Office Home & Business 2016 (OEM Preloaded License)
21	COMPADDON 21	MS Office Professional 2016 (OEM Preloaded License)
22	COMPADDON 22	8 GB Pen Drive
23	COMPADDON 23	16 GB Pen Drive
24	COMPADDON 24	32 GB Pen Drive
25	COMPADDON 25	Battery for quoted Laptop
26	COMPADDON 26	Laptop Adaptor
27	COMPADDON 27	Laptop Mobile dock station (Type C base)
28	COMPADDON 28	Integrated with Wifi Card

#### 4. BILL OF MATERIAL AND COMPLIANCE

##### *4.4.1 DESKTOP COMUPTER SYSTEM*

<b>Sl. No.</b>	<b>Item Code No.</b>	<b>Items Specification</b>	<b>Make and Model</b>	<b>Compliance (Yes/No)</b>
01	COMPUTER i3 01	As per Technical Specification Para 4.3.1		
02	COMPUTER i5 02	As per Technical Specification Para 4.3.1		
03	COMPUTER i7 03	As per Technical Specification Para 4.3.1		
04	DESKTOP COMPUTER All in One	As per Technical Specification Para 4.3.1		
05	COMPU AMD 01	As per Technical Specification Para 4.3.1		
06	COMPU AMD 02	As per Technical Specification Para 4.3.1		
07	COMPU AMD 03	As per Technical Specification Para 4.3.1		

##### *4.4.2 LAPTOP*

<b>Sl. No.</b>	<b>Item Code No.</b>	<b>Items Specification</b>	<b>Make and Model</b>	<b>Compliance (Yes/No)</b>
01	LAPTOP Ui5-01	As per Technical Specification Para 4.3.2		
02	LAPTOP AMD A6- 01	As per Technical Specification Para 4.3.2		
03	LAPTOP AMD A8- 02	As per Technical Specification Para 4.3.2		
04	LAPTOP AMD A10- 03	As per Technical Specification Para 4.3.2		
05	LAPTOP i3- 01	As per Technical Specification Para 4.3.2		
06	LAPTOP i5- 02	As per Technical Specification Para 4.3.2		
07	LAPTOP i7- 03	As per Technical Specification Para 4.3.2		

#### **4.4.3 IN LIEU OF ITEMS FOR COMPUTERS**

Bidder has to quote as in Lieu of items supplied by OEM

Sl. No.	Item Code No.	Items Specification	Make and Model	Compliance (Yes/No)
01	ILOI 01	As per Technical Specification Para 4.3.3		
02	ILOI 02	As per Technical Specification Para 4.3.3		
03	ILOI 03	As per Technical Specification Para 4.3.3		
04	ILOI 04	As per Technical Specification Para 4.3.3		
05	ILOI 05	As per Technical Specification Para 4.3.3		
06	ILOI 06	As per Technical Specification Para 4.3.3		
07	ILOI 07	As per Technical Specification Para 4.3.3		
08	ILOI 08	As per Technical Specification Para 4.3.3		

**Note 1:-** Bidders may quote rates of these items in the financial bid under head ILOU item rate.

Supply order may be placed with some other system configurations based on ILOU items listed. However Tenders would be decided on the basis of primary quotes of the items listed in Para 4.3.1, 4.3.2 and 4.3.3.

**Note 2:-** All the item has to be filled by **Yes or No** mandatory otherwise the vendor will be technically disqualified. The items are described as a complete set and not part thereof.

#### **4.4.3 ADDITIONAL ITEMS WHICH BIDDER HAS TO QUOTE BY OEM**

Sl. No.	Item Code No.	Items Specification	Make and Model	Compliance (Yes/No)
1	COMPADDON 01	As per Technical Specification Para 4.3.4		
2	COMPADDON 02	As per Technical Specification Para 4.3.4		
3	COMPADDON 03	As per Technical Specification Para 4.3.4		
4	COMPADDON 04	As per Technical Specification Para 4.3.4		
5	COMPADDON 05	As per Technical Specification Para 4.3.4		
6	COMPADDON 06	As per Technical Specification Para 4.3.4		
7	COMPADDON 07	As per Technical Specification Para 4.3.4		
8	COMPADDON 08	As per Technical Specification Para 4.3.4		
9	COMPADDON 09	As per Technical Specification Para 4.3.4		
10	COMPADDON 10	As per Technical Specification Para 4.3.4		
11	COMPADDON 11	As per Technical Specification Para 4.3.4		
12	COMPADDON 12	As per Technical Specification Para 4.3.4		
13	COMPADDON 13	As per Technical Specification Para 4.3.4		
14	COMPADDON 14	As per Technical Specification Para 4.3.4		
15	COMPADDON 15	As per Technical Specification Para 4.3.4		
16	COMPADDON 16	As per Technical Specification Para 4.3.4		
17	COMPADDON 17	As per Technical Specification Para 4.3.4		
18	COMPADDON 18	As per Technical Specification Para 4.3.4		
19	COMPADDON 19	As per Technical Specification Para 4.3.4		
20	COMPADDON 20	As per Technical Specification Para 4.3.4		
21	COMPADDON 21	As per Technical Specification Para 4.3.4		
22	COMPADDON 22	As per Technical Specification Para 4.3.4		
23	COMPADDON 23	As per Technical Specification Para 4.3.4		
24	COMPADDON 24	As per Technical Specification Para 4.3.4		
25	COMPADDON 25	As per Technical Specification Para 4.3.4		
26	COMPADDON 26	As per Technical Specification Para 4.3.4		

## **FINANCIAL BID**

**5. FINANCIAL BID**

**Bihar State Electronics Development Corporation  
Financial Bid  
For  
Computer**

Name of Bidder:- \_\_\_\_\_

Address for Correspondence:- \_\_\_\_\_

Sl. No.	Item Code	Basic Unit Price	CST/VAT/ OTHER (%)	Total Destination Unit Price Inclusive of 3 years COS warranty with all Taxes	AMC Rate Per Year in % after 3 years of Warranty Period
01	COMPUTER i3 01				
02	COMPUTER i5 02				
03	COMPUTER i7 03				
04	DESKTOP COMPUTER All in One				
05	COMPU AMD 01				
06	COMPU AMD 02				
07	COMPU AMD 03				

Note:-

1. For consideration of the financial bid, it is mandatory to provide all the required information, otherwise bid will be rejected.
2. Bidders must have to quote in column 5 and 6, it is mandatory.
3. If Successful bidder refuses to accept empanelment letter, whatever be the reasons, BSEDC may forfeit their EMD.
4. Above quoted rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in Bihar.
5. If BSEDC finds that registered OEM's are selling optional items at lower price in other places, then difference money has to be deposited to BSEDC.

Authorized Signatory Name

**SEAL**

Date:-

Place:-

**Bihar State Electronics Development Corporation**  
**Financial Bid**  
**For**  
**Laptop**

Name of Bidder:- \_\_\_\_\_

Address for Correspondence:- \_\_\_\_\_

Sl. No.	Item Code	Basic Unit Price	CST/VAT/ OTHER (%)	Total Destination Unit Price Inclusive of 3 years COS warranty with all Taxes	AMC Rate Per Year in % after 3 years of Warranty Period
01	LAPTOP U i5-01				
02	LAPTOP AMD 01				
03	LAPTOP AMD 02				
04	LAPTOP AMD 03				
05	LAPTOP i3 01				
06	LAPTOP i5 02				
07	LAPTOP i7 03				

Note:-

6. For consideration of the financial bid, it is mandatory to provide all the required information, otherwise bid will be rejected.
7. Bidders must have to quote in column 5 and 6, it is mandatory.
8. If Successful bidder refuses to accept empanelment letter, whatever be the reasons, BSEDC may forfeit their EMD.
9. Above quoted rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in Bihar.
10. If BSEDC finds that registered OEM's are selling optional items at lower price in other places, then difference money has to be deposited to BSEDC.

Authorized Signatory Name

**SEAL**

Date:-

Place:-

**Financial Bid  
For  
In lieu of Items**

Name of Bidder:- \_\_\_\_\_

Address for Correspondence:- \_\_\_\_\_

Sl. No.	Item Code	Basic Unit Price	CST/VAT/OTHER (%)	Total Destination Unit Price Inclusive of 3 years COS warranty with all Taxes	AMC Rate Per Year in % after 3 years of Warranty Period
01	ILOI 01				
02	ILOI 02				
03	ILOI 03				
04	ILOI 04				
05	ILOI 05				
06	ILOI 06				
07	ILOI 07				
08	ILOI 08				

- Note:-
1. For consideration of the financial bid, it is mandatory to provide all the required information, otherwise bid will be rejected.
  2. Bidders has to quote in column 5 and 6 is mandatory.
  3. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in Bihar.
  4. In the tender process one OEM can bid for other OEM's item/product, but both cannot bid for the same item/product.
  5. Two OEM's cannot bid for one OEM's same item/product.
  6. Any bidder cannot bid for any item/product from two different OEM's.

Authorized Signatory Name

**SEAL**

Date:-

Place:-



**Financial Bid  
For  
Additional Items**

Name of Bidder:- \_\_\_\_\_

Address for Correspondence:- \_\_\_\_\_

Sl. No.	Item Code	Basic Unit Price	CST/VAT/OTHER (%)	Total Destination Unit Price Inclusive of 3 years COS warranty with all Taxes	AMC Rate Per Year in % after 3 years of Warranty Period
1	COMPADDON 01				
2	COMPADDON 02				
3	COMPADDON 03				
4	COMPADDON 04				
5	COMPADDON 05				
6	COMPADDON 06				
7	COMPADDON 07				
8	COMPADDON 08				
9	COMPADDON 09				
10	COMPADDON 10				
11	COMPADDON 11				
12	COMPADDON 12				
13	COMPADDON 13				
14	COMPADDON 14				
15	COMPADDON 15				
16	COMPADDON 16				
17	COMPADDON 17				
18	COMPADDON 18				
19	COMPADDON 19				
20	COMPADDON 20				
21	COMPADDON 21				
22	COMPADDON 22				
23	COMPADDON 23				
24	COMPADDON 24				
25	COMPADDON 25				
26	COMPADDON 26				

- Note:-
1. For consideration of the financial bid, it is mandatory to provide all the required information, otherwise bid will be rejected.
  2. Bidders has to quote in column 5 and 6 is mandatory. L1 is the bidder quoting leasttotal cost in Column 5 and 6 of above tables. If the L1 bidder, due to whatever reasons, refuses to accept empanelment letter, the tender for that category will be scrapped and END of L1 will be forfeited.
  3. The above rates are inclusive of packing, forwarding, freight, insurance, installation, commissioning, warranty or any other charges for supply anywhere in Bihar.
  4. Lowest % value of column (5) will be applicable to all empanelled bidders. Due to whatever reasons, if any vendors refuse to accept these rates, they might not be considered for empanelment.
  5. In the tender process one OEM can bid for other OEM's item/product, but both cannot bid for the same item/product.
  6. Two OEM's cannot bid for one OEM's same item/product.
  7. Any bidder cannot bid for any item/product from Two different OEM's.

Date:-  
Place:-

Authorized Signatory Name  
**SEAL**

**ANNEXURE**

**ANNEXURE (A) - SUPPORT (INFRASTRUCTURE AVAILABLE)**

<b>Sl. No.</b>	<b>Division/ DistrictName</b>	<b>Contact Details suchas Names, phones, e-mails, website etc.</b>	<b>Own/ Franchisee Support Centers</b>	<b>Manpower</b>
1.	ARARIA			
2.	ARWAL			
3.	AURANGABAD			
4.	BANKA			
5.	BEGUSARAI			
6.	BHAGALPUR			
7.	BHOJPUR			
8.	BUXAR			
9.	DARBHANGA			
10.	EAST CHAMPARAN			
11.	GAYA			
12.	GOPALGANJ			
13.	JAMUI			
14.	JEHANABAD			
15.	KAIMUR			
16.	KATIHAR			
17.	KHAGARIA			
18.	KISHANGANJ			
19.	LAKHISARAI			
20.	MADHEPURA			
21.	MADHUBANI			
22.	MUNGER			
23.	MUZAFARPUR			
24.	NALANDA			

25.	NAWADA			
26.	PATNA			
27.	PURNIA			
28.	ROHTAS			
29.	SAHARSA			
30.	SAMASTIPUR			
31.	SARAN			
32.	SHEIKHPURA			
33.	SHEOHAR			
34.	SITAMARHI			
35.	SIWAN			
36.	SUPAUL			
37.	VAISHALI			
38.	WEST CHAMPARAN			

**ANNEXURE (B)- SITE NOT READY (SNR) CERTIFICATE**

1.	Agency/OEM Name	
2.	Project Name	
3.	PurchaseOrder No.&date	
4.	Equipment Name	
5.	Date ofdelivery	
6.	Date of1 <sup>st</sup> Visit forinstallation	
7.	Site not ready reason	
8.	Tentative date of site being ready for installation	
9.	Contact detail of vendor for getting equipment installed, if site get ready.	
10.	Certificate	There is no delay on the part of vendor in getting the equipment installed
11.	<p>Name of User/ BSEDC/Department Official site in-charge:</p> <p>Designation:</p> <p>Contact No.:</p> <p>Signature: (with official seal)</p> <p>Date:</p>	

**ANNEXURE (C)-INSTALLATION CERTIFICATE**

1.	Agency/OEM Name	
2.	Project Name	
3.	PurchaseOder No.&date	
4.	Equipment Name & Description	1)
		2)
		3)
		4)
5)	Equipment Serial No.	1)
		2)
		3)
		4)
6)	Date ofdelivery	
7)	Date ofintimation of callfor installation / site readiness information (in caseof SNR)	
8)	Installation Date	
9)	Certificate	Equipment (as perordered configuration) has been installed successfully
10)	Name ofUser/ BSEDC/Department Official sitein charge:  Designation : Contact No.:  Signature (with official seal)  Date:	

**ANNEXURE (D)- BANK GUARANTEE FORMAT FOR EMD**

To,

**The Managing Director  
Bihar State Electronics Development Corporation Limited  
Government of Bihar  
BELTRON Bhavan, Shastri Nagar,  
Patna**

Whereas ..... (here in after called "the Bidder") has submitted is Bid dated ..... (date of submission of Bid) for Empanelment of vendors for supply and AMC for additional 2 years in terms of the Tender dated ..... issued by the Managing Director of Bihar State Electronics Development Corporation Limited, Patna. (here in after called "the Bid").

Whereas as per Clause \*\*\*\*\* Section \*\*\*\*\* of the Bid, the Bidder is required to furnish a Bank guarantee as Earnest Money Deposit from a scheduled commercial bank (Bank Guarantee)

In consideration of the fact that the Bidder is our valued customer and the fact that he has submitted the Bid, we, (name and address of the bank), (here in after called "the Guarantor bank"), has agreed to bind ourselves, our successors, and assigns to irrevocably issue this bank Guarantee and guarantee as under

NOW THIS GUARANTEE WINESETH:-

1. If the Bidder
  - a) withdraws its Bid proposal during the period of Bid validity specified by the Bidder on the Technical Proposal Cover Letter; or
  - b) having been notified of the acceptance of its Bid by the Managing Director, Bihar State Electronics Development Corporation Limited during the period of Bid Proposal validity:
    - i. fails or refuses to enter into the contract; or
    - ii. fails or refuses to furnish the performance guarantee, in accordance with the Terms of Reference of the Tender document issued to the Bidders.

The Guarantor Bank shall immediately on demand pay the Managing Director, Bihar State Electronics Development Corporation Limited without any demur and without the Managing Director, Bihar State Electronics Development Corporation Limited having to substantiate such demand a sum of Rs .....Laksh (..... only) (Guaranteed Amount).

2. The Guarantor Bank will make the payment of the Guaranteed Amount forthwith on the demand made by the Managing Director, Bihar State Electronics Development Corporation Limited, now with standing any objection or dispute that may exist or arise between the Managing Director, Bihar State Electronics Development Corporation Limited and the Bidder or any other person.
3. The demand of the Managing Director, Bihar State Electronics Development Corporation Limited on the Guarantor Bank for the payment of the Guaranteed Amount, shall be deemed as the final proof of fulfillment of the conditions stipulated in (1) above.

4. This Guarantee shall be irrevocable and shall not be discharged except by payment of the above amount by us to the Managing Director, Bihar State Electronics Development Corporation Limited and our liability under this Guarantee shall be restricted to the Guaranteed Amount being Rs. .... (.....only)
5. If it is necessary to extend this Guarantee on account of any reason whatsoever, we undertake to extend the period of the Guarantee on the request of the Bidder under intimation to the Managing Director, Bihar State Electronics Development Corporation Limited.
6. To give full effect to the Guarantee contained herein, the Managing Director, Bihar State Electronics Development Corporation Limited shall be entitled to act as if the Guarantor Bank is the Principal debtor in respect of claims against the Bidder and the Guarantor Bank hereby expressly waives all its rights of surety-ship and other rights, if any, which are in any way inconsistent with any of the provisions of this Guarantee.
7. Any notice by way of demand or otherwise may be sent by special courier, telex, fax, registered post or other electronics media to our address as afore-said and if sent by post, shall be deemed to have been given to us after expiry of 48 hours when the same has been posted.
8. Our liability under this Guarantee will continue to exist until a demand is made by the Managing Director, Bihar State Electronics Development Corporation Limited in writing or up to and including One Hundred and Eighty (180) days after the period of the bid Proposal validity, i.e. up to \_\_\_\_\_ **2018**, and any demand in respect thereof should reach the Bank not later than the above date.

Dated ..... this .....day ..... **2018**

Yours faithfully,

For and on behalf of the ..... Guarantor Bank.

(Signature)

Designation

(Address and Common Seal of the Bank)



**ANNEXURE (E)- TEMPLATE FOR PRE-BID CONFERENCE**

**QUERIES/CLARIFICATIONS**

RFP purchase receipt no.:-

Date:

Name of the Bidders:

Address:

Telephone Nos:

Fax No:

Mobile No:

Email ID:.

<b>Sl. No.</b>	<b>Page No. in the RFP</b>	<b>Section No.</b>	<b>Clause No.</b>	<b>Particulars of the query/clarification</b>	<b>Remarks</b>
01					
02					
03					
04					
05					

Authorized Signatory

Designation

(If the queries/clarifications are submitted through Email, the bidder should send the queries/clarifications through official Email IDs only).