

**Clarification and Corrigendum to the Queries submitted by Bidders**

Sl.No.	Company Name	Content of RFP requiring clarification (s)	Page Number (s) & Section of RFP	Points of Clarification	Justification	Remarks/Corrigendum/Clarification correction in RFP
1		1.7 Venue and deadline for Bid submission	Clause No. 1.7/ Page No. 6	Bidder can submit the Proposal/tender before 18/05/2016 till 3:00 PM in prescribed manners in sealed envelope at Beltron Bhawan, Patna. BSEDC shall not be responsible for any delay in depositing the documents/ tender. No further correspondence on this matter will be entertained.	It must be a typo error, Please correct the submission date of 28/03/2019 instead of 18.05.2016	Typographic error 18.05.2016 should be read as 28.03.2019
2		1.9 Project Scope (A) Biometric Attendance System	Clause No. 1.9 (a) / Page No. 7	Supply and Installation of the equipment: The selected bidder shall be responsible to procure and install all the necessary IT components at each location. The selected vendor will be responsible to undertake all the work related to the installation of the components. Some of the key considerations are:	Clarity reading the complete scope of work, as per RFT "The selected bidder shall be responsible to procure and install all the necessary IT components at each location. Please clarifying the following details. 1. Where the Biometric Machine will going to be installed, Is it single location or multi-location, if multi-location then please share the list of locations. 2. Qty are not mentioned in RFP, Please provide the qty of biometric machine (location wise, if multi-location). 3. Please define the clear scope of work. 4. Please clarify the network infra like workstation/servers, network switches etc. 5. PVC conduits is not mentioned in Price bid format, its means all cabling will be laid open not in PVC conduits, Please clarify. 6. UPS is not mentioned in Price Bid, its UPS Power backup will provide by Customer.	No change: RFP shall used for Rate Contract

3	<b>Vantage Integrated Security Solutions Pvt. Ltd., B-5, Sector-7, Noida</b>	2.0 Eligibility Criteria	Clause No. 2.0 (a)/ Page No. 9	The Vendor should have a minimum turnover of 25 lacs per annum for any year in the past 3 financial year i.e. 2014-15, 2015-16 and 2016 – 2017	We request you to please consider last 3 financial year i.e 2015-16, 2016-17 and 2017-18.	Accepted.Last 3 Financial year should be 2015-16,2016-17 and 2017-18
4		2.0 Eligibility Criteria	Clause No. 2.0 (c)/ Page No. 10	The Vendor should have been in business of IT business for at least in the past 3 years and running the IT JOB of a government department/PSU/ Telecom Operator for the last 2 year at single location in Patna.	Said clause is limiting the competition, we request you to please amend the said crietria as below: The vendor should have been in business of IT/Surveliiance/System Integrator business for at least in the past 3 years.	No Change
5		Eligibility proof submission format	Clause No. d (i)/ Page No. 11	Credentials in running IT Business of a Government Department/PSU/Telecom operator in Patna for at least one year	Said clause is limiting the competition, we request you to please delete the same.	No Change
6		3.5 Payment Terms	Clause No. 3.5 (a)&(b)/ Page No. 14&15	0% No advance payment shall be made 90% On successful delivery and installation (original, Duly sealed and signed)is to be obtained from the end user/department. The bills for payment would only be raised after that. 10% After Installation and/or commissioning wherever required and verification thereof at respective locations and successful performance for at least 12 months places of installation.	We Request you to please amend the payment terms as 100% payment of successful delivery and installation.	No Change
7		3.7 Delivery & Acceptance Testing	Clause No. 3.7/ Page No.16	It is expected from the successful bidder that complete solution including supply and installation will be deployed and implemented at vendor premises within 30 days of the purchase order.	We restquest you to please increase the lead time from 30 days to 60 days	No Change
8		LAN based Biometric Reader with Web Based Time Attendance Software per Reader	Page No. 16	Operating voltage:12 to 24 volts	We request you please Operating voltage: Min. 9 to 24 volts	Accepted.Operating voltage limit changed to Min 9 to 24 volts

9	Vantage Integrated Security Solutions Pvt. Ltd., B-5, Sector-7, Noida	Personalized Contactless 4 K Smart Card with Art Work, Personalization and Employees Personal Data Printing for ID and Punch Biometric Attendance	Page No. 18	4K Mil fare 4 byte/byte UID card with Art work and	Please clarify what does it mean by art work.	No Change
				Embedded Antenna	Please clarify what does it mean by Embedded Antenna	
				Collecting Photo from Digital camera	Please Clarify	
				Scanning of 2 fingers for each employees	Please Clarify	
				Collecting personal information of each employee in	Please Clarify	
10	Vantage Integrated Security Solutions Pvt. Ltd., B-5, Sector-7, Noida	Personalized PVC Card with Art Work, Personalization and Employees Personal Data Printing	Page No. 18	PVC COLOUR card with Art work and employee data printing with card holder and printed color	Please clarify what does it mean by art work.	No Change. Artwork means one time designing of card in prescribed format or design
				Collecting personal information of each employee in text form	Please Clarify	No Change
			Page No.8	The vendor shall havethe facility for remote management of all machines (LAN...)	Please Clarify	'and 3G/2G GPRS based' deleted
11		1.9 Project Scope	Page No. 8	Enrolment process of new employee: The data of employees to be enrolled will be provided by department, the unique number of the attendance purpose is the number of the employee. During enrolment the UID number of Government employees shall also be collected by the vendor and mapped against the unique number of the employee for the attendance purpose. Vendor has to capture finger print, picture through digital camera and personal information data against the employee master data of department the vendor will have to do offline enrolment of number of employees. In case of no electricity, he can use the laptop and USB plug-in featured biometric device. Once he/she finishes the bulk enrolment, he will be required to upload the data directly on the Central Database server using GPRS/3G infrastructure by vendor applications.	Said criteria/specification is not mentioned in technical specification, Please suggest.	NO CHANGE

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1	<b>VISIONTEK M/s Linkwell Telesystems Pvt Ltd, No : 3, 1st Floor, A2, Akshaya Complex, Chikka Banaswadi Main Road, Bangalore - 560043</b>	1.0 General Information	Page No 4	<p>Bihar State Electronics Development Corporation Ltd (herein after referred to as BSEDC Ltd.) a undertaking under Department of Information Technology, Govt. of Bihar, invites proposals from the Original Equipment Manufacturers (OEM) for their Business partner/ Agents duly authorized (for participation in this particular tender) for (i) "Supply, Installation, Commissioning and Maintenance of Biometric Attendance System at Bihar Govt. Offices/ across Bihar and subsequently carrying out AMC for further period from the date of acceptance". and (ii) 'Bihar Secretariat Smart (Biometric) and ID Card preparation job work' on behalf of Home(Spl.) Department, Govt. of Bihar.</p>	<p>Please clarify us that whether Bidder has to provide their own BAS application / software or has to integrate with the existing BAS software / application of the Department. In case if bidder has to integrate with the existing BAS application / software we request BSEDC to provide us with the complete SRS document of the existing BAS application to have a better understanding on the scope of integration as per the RFP terms.</p>	No Change: Bidder should prepare card in precribed design and format independently
2		(B) Contactless Smart Card (Biometric): Point ii ;	Page No 8	<p>(ii) Based on documents received from BSEDC Ltd/ Home (Spl.) Department, Govt. of Bihar, Patna, the vendor has to collect data including Biometric impression for Smart Card with 'Employees information on Smart Card as well on chip'. Some of the 'Employees information sheet has to be personalized and printed on the card with the creation of unique ID for each employees. Available previous data of about 20,000 employees has to be integrated from available Sec ID data base in various database format.</p>	<p>We request BSEDC to share us with the data format of - Available previous data of about 20,000 employees has to be integrated from available Sec ID data base in various database format.</p>	Meaning Clear.No change

3	<b>VISIONTEK M/s Linkwell Telesystems Pvt Ltd, No : 3, 1st Floor, A2, Akshaya Complex, Chikka Banaswadi Main Road, Bangalore - 560043</b>	Bill of Material: Point No 1;	Page no 8; Item Description	Specification : High Resolution Optical finger print scanner minimum 500 dpi	We request BSEDC not to restrict the scope with Optical finger print scanner and allow the bidder to use Capacitive finger print scanners also at their convenience and to execute the project as per the terms of RFP.	No change
4		Schedule 1 Financial Bid; Point 1		LAN based Biometric Reader with Web based Time Attendance Software Per Reader/unit with power and LAN Cabling	We request BSEDC to inform us with the approximate quantity of Lan based Biometric Readers required in theproject, so that this will help the bidder for ease of cost calculation of the project.	No change. Explained earlier also. RFP shall be used for Rate Contract
5		General		General	In case if the bidder has to integrate with the existing BAS application please provide us with the complete setup & SRS details of the existing details.	Not applied.No change
6			Page No 1	NIT No: BSEDC/ , Dated:	Please provide us with the NIT No & Date as the same was empty in the RFP document.	NIT No is 1212/19 dated 15.02.2019
Sl.No.	Company Name	Content of RFP requiring clarification (s)	Page Number (s) & Section of RFP	Points of Clarification	Justification	Remarks/Corrige ndum/Clarificatio n correction in RFP
1		Procurement of RFP Document	Page - 5, Clause 1.5	This fee shall be paid in form of a demand draft of any nationalized bank located in India, payable at Patna, drawn in favor of "Bihar State Electronics Development Corporation Ltd" prior to the last date of tender submission.	Please change the clause to This fee shall be paid in form of a demand draft of any nationalized/ scheduled bank located in India, payable at Patna, drawn in favor of "Bihar State Electronics Development Corporation Ltd" prior to the last date of tender submission.	Accepted.Fee would also be accepted for any scheduled Bank having branch in Patna. (payble at Patna also)
2		Venue and deadline for Bid submission	Page - 6,Clause 1.7	Bidder can submit the Proposal/ tender before <b>18/05/2016 till 3:00 PM</b> in prescribed manners in sealed envelope at Beltron Bhawan, Patna	Please confirm the Final Submit date for the Proposal/Tender	Final submission date is 28.03.2019 (3.P.M)

3	E-Connect Solutions Pvt. Ltd	Earnest Money / Performance Security Deposit	Page - 6,Clause 1.8	Earnest Money Deposit as per details given below, by Demand Draft/ Irrevocable Bank Guarantee (valid for nine month) of any nationalized bank drawn in favor of "Bihar State Electronics Development Corporation Ltd.	Please change the clause to Earnest Money Deposit as per details given below, by Demand Draft/ Irrevocable Bank Guarantee (valid for nine month) of any nationalized/ scheduled bank drawn in favor of "Bihar State Electronics Development Corporation Ltd.	Accpeted. As above in Sl.no. 1
4		Project Scope	Page - 7,Clause 1.9	The selected bidder shall be responsible to procure and install all the necessary IT components at each location.	Please <b>provide the details</b> for each location.	No change
5		Eligibility proof submission format	Page - 10	A copy of the credential letters from clients.	Please amend the clause to credential letters or work orders.	No change
6	E-Connect Solutions Pvt. Ltd	Earnest Money / Performance Security Deposit	Page - 7 Continued Clause 1.8	Performance Security deposit will be in the form of irrevocable Bank Guarantee drawn in the name of "Bihar State Electronics Development Corporation Ltd." valid for the entire contract period (27 months from date of agreement/Acceptance of LOI).	Kindly confirm the bid validity Period	No change
		Clause 5.2.2 Commercial Bid Evaluation	Page - 25	After the 3 year contract period BSEDC will re-negotiate the contracts on a mutually agreeable basis.		3 Year' should be read as '2 Years'
		Contract Commitment	Page - 13 Clause 3.2	The BSEDC intends that the contract, which is contemplated herein with the vendor, shall be for a period of 2 years from date of agreement		No change
7		Continued Clause 2.0 Eligibility Criteria Point (e)	Page - 10	The vendor must have received and executed one order for Rupees one lac or more in past one year for either Biometric attendance system sales or Biometric /smart/PVC i-card preparation.	The vendor must have received and executed one order for Rupees one lac or more in past Eight years for either Biometric attendance system sales or Biometric /smart/PVC i-card preparation.	No change
8	E-Connect Solutions Pvt. Ltd	Continued Clause 1.9 Project Scope	Page -8	The vendor shall also have the facility for remote management of all machines (LAN and 3G/2G GPRS based)	We assume that remote access to the servers would be provided to selected bidder for management of all machines	and 3G/2G GPRS based' deleted

9		Continued Clause 1.9 Project Scope Point (viii)	Page - 7	All required hardware and appropriate software for preparation of Secretariat Smart Card like computer, UPS, Card- Printer, Biometric Scanner, equipment relating to collecting thumb impression, digital camera, electronic signing-pad, related software etc. are to be arranged in appropriate quantity and are to be provided at installed by the vendor and identified place.	We assume that the <b>ownership of the infrastructure</b> setup for enrollment process <b>would lie with the Vendor</b> after the completion of the project	Yes
Sl.No.	Company Name	Content of RFP requiring clarification (s)	Page Number (s) & Section of RFP	Points of Clarification	Justification	Remarks/Correction/Clarification correction in RFP
	<b>A-ID SYSTEMS (I) Pvt. Ltd.</b>			High Resolution Optical finger print scanner minimum 500 dpi		
				Visual enrolment color display		
				Person name and ID display		
				Ethernet RJ 45 TCP/IP protocol/USB Port	The device should support Power over Ethernet (PoE).	
				Operating temp. 0 to 50 degree centigrade		
				Voice based confirmation/ rejection system	The vendor should provide voice based confirmation /rejection in regional language as desire by the department.	
				Operating voltage:12 to 24 volts		
				Automatic server to device synchronization	The Data trasfer from reader to server should be in encrypted format.	
				Online and Offline data transmission		
				Automatic finger print/ smart card/Finger print and Smart card Detection and Activation	The verification time is < 1 sec. to insure the speed and accuracy of the device.	
				Access control feature inbuilt		

A-ID SYSTEMS (I) Pvt. Ltd.	LAN based Biometric Reader With Web Based Time Attendance Software per Reader		Transaction record: 50,000 impressions (storage capacity to store attendance of at least 500 persons for minimum of 15 days)	The reader user capacity to be determined based on highest number of employees in one single location.	No Change
			User capacity 3,000 identities (2 figures of each identity)	Reader should be capable of minimum 5 finger prints capacity against each employee to avoid failure ratio.	
			CE/FCC, RoHS certification	Reader should have minimum IP65 certification to work in outdoor and different environment. & The Bidder should enclose OEM certification which will have other certifications FCC, CE, UL and FBI	
			Web and Browser based with server license		
			Computable with Open standard Database		
			Customized report column		
			Requirement of Specification of Server		
			Database backup and restore feature		
			Data push features from server to device		
			Separate interface for device management		
			Uptime and Downtime of Reader status Report	Reader should able to accept the finger print verification in both wet and dry condition of the finger	
			Automatic reporting weekly , monthly and yearly wise attendance list, Late coming report, Early going report, Over time report, Monthly Attendance register etc.		
2			Power cabling from Office Power Plug to Reader with Proper Casing Per Reader up to 5 Meters	All items	No Change
3			CAT6 LAN Cabling with I/O Box from switch to Reader with proper Casing per reader up-to 5 meters	OEM make	No Change
4			1 Year Onsite on all above mentioned Items	Warranty should be as per SLA defined in the document	



5	A-ID SYSTEMS (I) Pvt. Ltd.	Schedule 2 Unpriced Bill of Materials		Personalized Contactless 4 K Smart Card with Art Work, Personalization and Employees Personal Data Printing for ID and Punch Biometric Attendance	Contact less Card	No Change
					4K Mil fare 4 byte/byte UID card with Art work and employee data printing with card holder and printed Ribbon	
					Embedded Antenna	
					Range of Operation: about 2.5" to 3.9"	
					Dimension: standard credit card size (Length 3.375"X Width 2.125")	
					Material: PVC	
					Card should be readable by all other manufacturers readers	
					Card should be readable by all other manufacturers readers	
					Collecting Photo from Digital camera	
					Collecting Photo from Digital camera	
					Scanning of 2 fingers for each employee	
					Collecting personal information of each employee in text form	
6		Schedule 3 Unpriced Bill of Materials (Optional Items)		Personalized PVC Card with Art Work, Personalization and Employees Personal Data Printing	Contact less Card	No change
					PVC COLOUR card with Art work and employee data printing with card holder and printed Ribbon	
					Range of Operation: about 2.5" to 3.9"	
					Dimension: standard credit card size (Length 3.375"XWidth 2.125")	
					Material: PVC	

					Collecting Photo from Digital camera	
					Collecting personal information of each employee in text form	
7	<b>A-ID SYSTEMS (I) Pvt. Ltd.</b>	1.9 Project Scope		The vendor shall also have the facility for remote management of all machines (LAN and 3G/2G GPRS based)	The Vendor should have the facility for remote management of all machine LAN and 3G/2G and GPRS based - 3G/2G are required additional Dongle, the same can be achieved using hot spot through Wi Fi so please mention SIM less server connectivity through internet.	and 3G/2G GPRS based' deleted
8		2.0 Eligibility Criteria		The Vendor should have a minimum turnover of 25 lacs per annum for any year in the past 3 financial year i.e. 2014-15, 2015-16 and 2016 - 2017	The Turn Over should be from 25 Lakhs to 2 Crore.	No Change
				The Vendor should have an established setup in Patna.	Please add the Vendor should have an established setup the office within one month after awarding the contract.	Accepted: Vendor must establish set up in Patna within one month after awarding the contract
				The vendor must have received and executed one order for Rupees one lac or more in past one year for either Biometric attendance system sales or Biometric / smart/PVC i-card preparation.	Please Increase the excuted order value from One Lakh to Ten Lakh.	No Change